

"We Help Put America Through School"

Federal Student Aid Modernization Partner

Bi-Weekly Task Order Status Report Period Ending: July 26, 2002



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MODERNIZATION PARTNER PROGRAM SUMMARY

						MODERNIZAT	1011 I I III I I I I	i kodki ki be						
	IAOD	Common Services for Borrowers			Financial Integrity					eCommerce/Web Services Workforce Alignme			nent	
	TO 77 WO 2 - Common Origination & Disbursement	TO 77 WO 3 - Direct Loan eServicing	TO 73 - FFEL Lender Payment Process Redesign	TO 77 WO 4 - FARS Retirement	TO 83 - FMS Phase IV	TO 86 - Electronic Audited Financial Statements	TO 88 - FMS Operations	TO 94, WO 2 - NSLDS Reengineering Definition Phase	TO 101 - Electronic Records Management	TO 77 WO 1 -SAIG (FSA to the Internet)	TO 79 - Portal Rollout	TO 89 - Workforce Transition	TO 95 - FSA University Mod Support	TO 97 - Program Analysis Division Mod Support
Task Order	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Yellow ↔	Red ↓	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Scope	Yellow ↔	Green ↔	Green ↔	Yellow ↔	Green ↔	Green ↔	Green ↔	Green	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Schedule	Yellow ↔	Yellow ↔	Green ↔	Red ↔	Green ↔	Green ↔	Green ↔	Green	Green ↔	Green ↔	Green	Green ↔	Green ↔	Green ↔
Cost	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Yellow ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔
Additional Task Order Metrics														

Key						
Green	Low Risk - on schedule, no significant issues					
Yellow	Moderate Risk - minor schedule slippage and/or manageable					
Red	High Risk - significantly impacts project schedule					
1	Better since last report					
1	Worse since last report					
↔	Same since last report					

	Data Marts & Data Arch			Technic	Technical Architecture & Inf. Services							
	T0 110 - FP Data Mart Operations	TO 51 - Rational Support	TO 69 - ITA Release 3	TO 80 - EAI Release 3	TO 81 - Program Mgmt. & Leadership	TO 85 - Business Technology Alignment	TO 90 - Enterprise Configuration Mgt.	TO 92 - Security Policy & Program Support	TO 105 - DoEd IT IRB Program Support			
Task Order	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔			
Scope	Green ↔	Yellow	Green ↔	Green ↔	Green ↔	Green ↔	Yellow ↔	Green ↔	Green ↔			
Schedule	Green ↔	Green ↔	Green ↔	Green ↔			Green ↔	Green ↔	Green ↔			
Cost	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔	Green ↔			
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1	Worse since last reWorse since last report						
↔	Same since last ret Same since last report						



77 WO 2: Common Origination & Disbursement

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks

FSA Project Lead: Rosemary Beavers

Modernization Partner Project Lead: Chris Merrill

July 26, 2002



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F E D E R A L STUDENT AID We Help Put America Through School

Overall Status



COD completed the thirteen week of production. New release plan for 2002-2003 remaining functionality discussed with FSA. Requirements for school year 2003-2004 were finalized. Prior Year Data Conversion effort is underway.

Project Funding	Dollar Amount
IRB Approved Funding	Share-in-Savings
Total \$\$ on Initial Contract	Share-in-Savings
Contract Mod Amount(s)	Share-in-Savings
Total \$\$ on Current Contract	Share-in-Savings

Major Accomplishments Since Last Meeting

- Completed thirteen week of production. Post implementation Verification is 75% complete for release 1.0, 30% complete for release 1.1.
- Discussed and agreed with FSA new release dates for outstanding functionality for school year 2003-2002
- Requirements for 2003-2004 school year were reviewed and prioritized with FSA

Upcoming Activities / Target Dates

- Publish new release plan for remaining 2002-2003 functionality
- Develop a preliminary data migration schedule for prior year data conversion
- Continue working on 2003-2004 open issues with FSA

Project Scorecard



Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	The contract will be modified to add incentives and penalties for missing implementation dates and meeting service level agreements. to
Scope	Y	\Leftrightarrow	FSA will review the requirements for release 2.0 and determine what will be in scope. TSYS has begun creating design documents for the remaining functionality to be implemented this year. This will allow them to control scope better.
Schedule	Y	\Leftrightarrow	Most of the Plus Loan functionality for Release 1.1 was implemented on schedule on 6/3. The Pell Blocking functionality for Release 1.1 was implemented late on 6/21. Release 1.2 scheduled for implementation on 7/15 has been delayed. Five high priority items will be implemented over the next two months. TSYS will provide dates for the remaining outstanding items on 7/24. The delay in implementing 1.X functionality will soon impact the implementation of Release 2.0, scheduled for 3/24.
Cost	Y	\Leftrightarrow	The team continues to have more resources than expected on the team and some team members are working overtime. This is expected to continue to occur until the remaining 1.x items are implemented.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



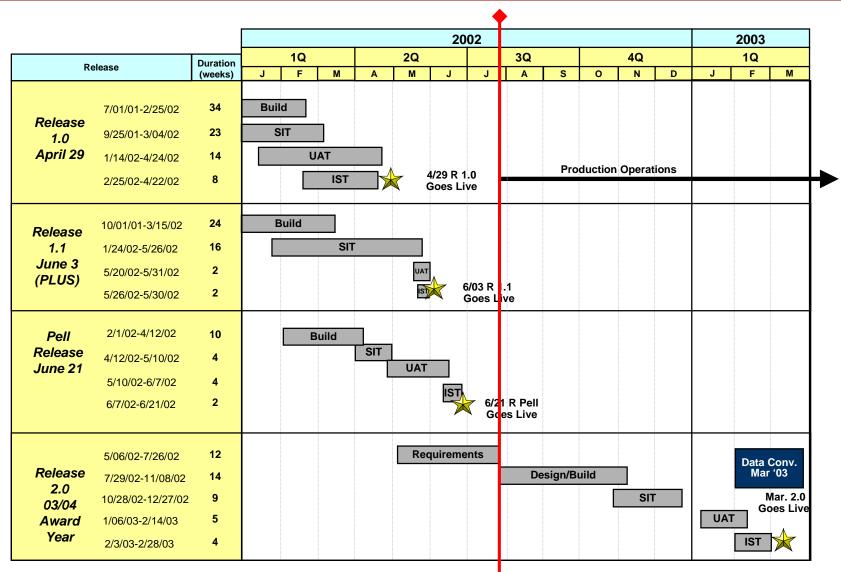
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline – One Year Horizon





Major Risks

Risk	On Point	Mitigating Actions	Status		
Production Support Numerous production problems still exist	Marty Winslow Joelyn Cail	Continue to add additional resources to resolve production Netmans and make appropriate data fixes	 Numerous production Netmans but the number is trending down 		
Development and Testing Concurrent development efforts with remaining 02/03 releases along with 2.0 and conversion	James Crown Bridgett Grier Harris Sibunruang, Sharon Barfield	Continue to review scope of effort and compare to available resources	 Scope of conversion and 2.0 needs to finalized Remaining 02/03 items needs to be finished before 2.0 and conversion coding begins 		



Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
Decisions made in a timely fashion.	Chris Merrill	■ On Going	Critical	Continuous emphasis placed on making timely decisions.



77 WO3 - Direct Loan eServicing

ITR: Martin Renwick

FSA Project Sponsor: Sybil Phillips FSA Project Lead: Dan Hayward

Modernization Partner Project Lead: Karl Augenstein

July 26, 2002



Overall Status



Completed mailings of ~468K marketing emails.

Continued to resolve First Live Batch issues encountered by eCRM users, and with the EBPP/EC, Self-Service, and CSR Web Access functionality. Implemented eCRM Address Change fix. Support users will be back on system once validated in Production.

Project Funding	Dollar Amount
IRB Approved Funding	Share-in-Savings Task Order
Total \$\$ on Initial Contract	The fixed price of the work order is \$0.00. The modernization partner shall receive incentive payments based on a percentage of savings obtained in accordance with the schedule outlined in the price proposal. The Modernization Partner will share in the savings until the end of FY06 or when a monetary cap of \$41.6 Million is reached.
Contract Mod Amount(s)	N/A
Total \$\$ on Current Contract	See above

Major Accomplishments Since Last Meeting

EBPP/EC

Trend

- Held Production Walkthrough and Production Readiness review for Aggregator Model functionality. Received signoff for 7/21 implementation.
- Continued development/testing for remaining EBPP/EC first live batch issues (BHAR, NSF). Completed testing of DPT-CI.

eCRM

- Continued to focus on resolving remaining FLB issues.
- Moved Address Change fix (FLB 161-Critical) into Production.
- Completed testing of FLB 95 (Critical). Users are currently validating test results.

Upcoming Activities / Target Dates

EBPP/EC

- Complete back-end testing for Phase 1.1Email Marketing efforts.
- Continue development and testing for BHAR and NSF issues and schedule Ed Review for DPT-CI functionality.
- Continue sending out mass mailings of EBPP/EC marketing emails.

eCRM

- Include 1 Critical FLB (FLB 95) in 7/26 production build.
- Execute Failover testing for SAN controller and HP Database Server.
- Continue data catch-up. Once complete, add support users back on system for Production validation.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	Task Order was awarded on November 1, 2001.
Scope	G	\Leftrightarrow	 EBPP/EC: All open issues at time of implementation categorized as FLB or new DMRs. JAD sessions held. Several DMRs pending cancellation as a result of meeting with FSA on 5/17. CRM: New DMRs (as discussed at the 4/12 PRR) will be presented at a DLSS scope meeting. This presentation was delayed from 4/18 to allow for orientation of the DLSS team to the eServicing components – in order to facilitate the integration of O&M into the existing DLSS CM/CCB process.
Schedule	Y	\Leftrightarrow	 EBPP/EC: The EBPP/EC Pilot Transition to Production date was 3/22 and the remaining components (Aggregator, Self-Service, CSR Web Access) moved on 5/10. CRM: The Pilot begin date has slipped from 4/15. User testing and validation in production occurred throughout the week of 4/22. One borrower call was answered utilizing the eCRM application. Users began taking live calls on 5/2 in NY and CA using the CRM tool.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



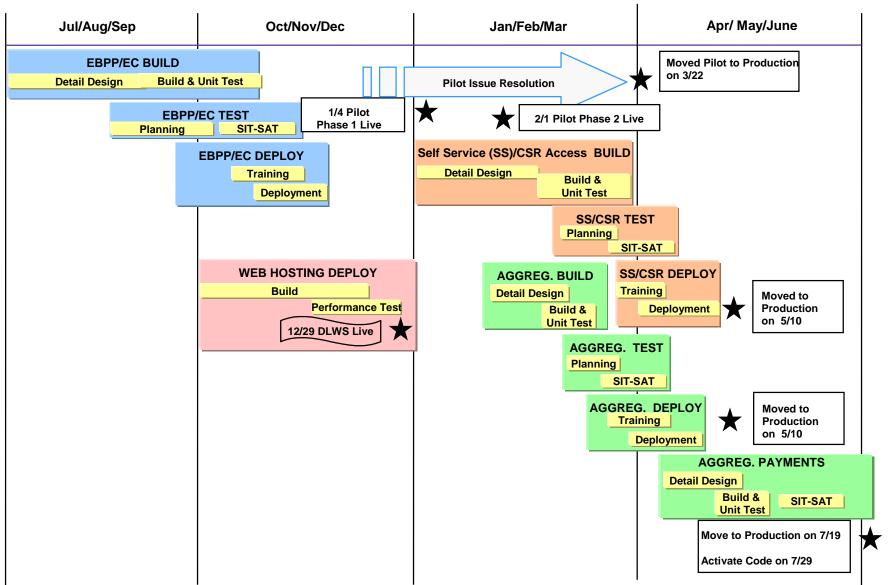
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan

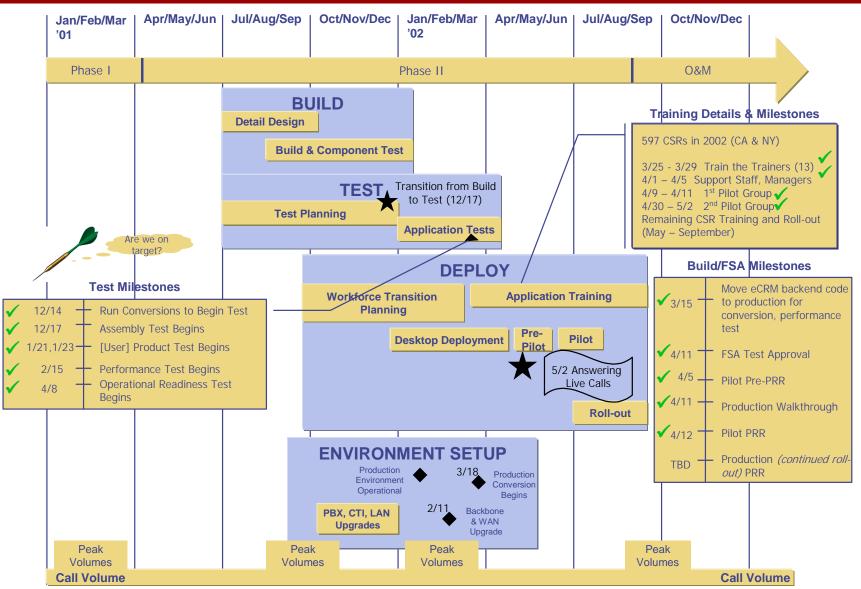


EBPP/EC - Integrated Timeline





Integrated Timeline - eCRM





Operations & Maintenance Transition Status

Technical	_						
Component		Task		Target Date	Ac	tual Comp. Date	Status Comments
Batch		Documentation/Training on		6/6/2002			Training and Documentation In-Progress
Interfaces		code/programs/scripts for Batch					
		interfaces (Updated					
		Design/DataMap)		T (0.4 (0000	,	T (04 (0000	
		AutoSys Job Run Instructions		5/24/2002	~	5/24/2002	Sat with Prod Ctrl for training and monitoring of AutoSys schedulers (5/29)
		Data Integrator Transition		6/19/2002			
		O&M environment configuration (AutoSys, MQ Series, Data Integrator)		6/29/2002			Env configured and brought back online for testing and development. Autosys and DI configuration remain outstanding.
		Code Migration Procedures		6/15/2002			Document draft completed
		Resolution of Pilot FLB Issues		Ongoing			Pilot and FLB Identification end dates TBD
				through Pilot			
Online		Updated Design/DataMap		5/31/2002	✓	5/31/2002	
Interfaces		NT Server Stop/Restart Procedures		5/31/2002	✓	5/31/2002	
Tech Arch		Siebel Technical Architecture		6/15/2002	✓	6/15/2002	Online Interface portion complete. This will be
		Guide					a living document
		Returned leased/AGC equipment		6/24/2002	✓	7/03/2002	
MQ Series		Borrower Contacts/COM		6/14/2002	✓	6/14/2002	Received outline for TOC. Draft document due
		Adapter Documentation					6/10.
		(Updated Design/Data Map)	_				
		Implement Failover on		Date TBD			Additional IBM resource required
		Production Boxes		0 /00 /0000		0 /10 /0000	
		O&M environment configuration (migrate MQ/MQSI code)		6/29/2002	\	6/18/2002	Completed MW configuration of Dev and Test environments.
		Code Migration Procedures		6/14/2002	✓	6/14/2002	
		Enhanced Error Handling		6/7/2002			
		Dynamic Memory Allocation		6/21/2002			
CTI/VRU		Updated Design/Troubleshooting Tips		5/17/2002	✓	5/31/2002	
Siebel		Training of Siebel Config/Online		5/31/2002	✓	5/31/2002	
Configuration	_	O&M resource	_	37 317 2002	•	37 317 2002	
Comigaration		Updated Design/DataMap/		5/31/2002	✓	5/31/2002	Received updated Design and Troubleshooting
	-	Troubleshooting Tips	-	0, 01, 2002		07 017 2002	tips 6/3
		Training on Siebel Test		6/7/2002			Training Ongoing;
		Procedures					
		Siebel Anywhere Approach Plan		5/31/2002	✓	5/31/2002	Add'l working sessions to be scheduled
Project Management		Security Plan		6/28/02	√	7/19/02	Meetings ongoing with S. Piper (FSA) and J. Norris; Date to be changed as a result of postponed meetings

Communications Plan Summary

F E D E R A L STUDENT AID

(As of July 3, 2002)

(AS OT JULY	3, 2002)				We Help Pu	at America Through School
June	July	August	September	October	November/December	TBD
 Online Advisor Flash Marketing – COMPLETED CSR Confirmation/ Request of borrower e-mail address during inbound calls – COMPLETED Reinstitute "Enroll Now" e-mails to initial non-EDA and EDA borrowers, Continue with e-mail marketing - COMPLETED Change navigation on enrollment page to make easier for borrowers to understand (Step1, Step 2) COMPLETED Advertise EC with EDA web page COMPLETED Advertise EC with EDA web page COMPLETED Advertise EC with EDA web page – PENDING ED APPROVAL Add EBPP/EC tag line to all eGAIN response e-mails sent by DLSC – PENDING ED APPROVAL 	Send "Enroll Now" e-mails to 5000 non-EDA borrowers and 5000 EDA borrowers with new, easier text - COMPLETED Begin "Enroll Now" e-mails to remaining borrowers with e-mail addresses on the system-based on results of either using old text or new text — Target Completion in August Include EBPP/EC stuffers in all BILLs for one month (all 4 cycles) beginning with 2nd billing cycle in July — DEPENDENT ON GO/NO GO DECISION BY STEERING COMMITEE Implement On Hold Message about EBPP/EC for VRU at end of July Advertise EBPP/EC on Dept of Education Websites (e.g., Students Portal)	Include EBPP/EC stuffers in Welcome Letters beginning in August, continuing through peak in September Include EBPP/EC stuffers in all First Bills (starting with 2nd billing cycle) Target marketing message on all BILL, correspondence, and remittance envelopes Have CSRs advertise EBPP/EC product on all appropriate calls Create ability of CSRs and/or VRU to initiate borrower enrollment in EBPP/EC Begin obtaining listing of email addresses on file with NCS and compare to our system's records FAFSA online	Automation of email marketing upon receipt of new email address (Phase 2) Include EBPP/EC stuffers in Quarterly Interest Statements (September Month End) SAIG Communication System Broadcast Message Info Pak for Schools financial aid office (poster, FAQ, article for school paper) FastFax for schools DLSC Outreach Messages to Schools	DLWS Task Order 91 - Redesign web site to promote EBPP/EC on all pages (includes: general borrower information page to confirm/obtain email address, simplify navigation process, allow borrower to initiate enrollment without a PIN, on- line demo of EBPP/EC product)	Letter Reengineering Effort: Add marketing on BILLs, letters, and Statements under the "What's New at Direct Loans" section Letter Reengineering Effort: Add email address verification under "Important Information about your Loan" section Letter Reengineering Effort: Email Address change indicator and field to be included on remittance stubs CAMS: Distribute information at conferences or to schools Include EBPP/EC Stuffer with SEPX/SEPY materials (End of Nov to December)	 Promote EBPP/EC on Entrance Counseling site. Advertisements, online or paper (e.g. US News, Symplicity) Include in the delivery of all PIN emails/letters to borrowers a tag line at the bottom of message/notice that advertises EBPP/EC Work with NCS to conduct a Mass Mailing of PINs to DL borrowers. Include in their mail, the EBPP/EC stuffer material Automatic conversion of DL borrowers to EBPP/EC Links to DL Site/Promotions



Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
All Borrowers Tab needs to be modified to show less information	K. Trahan D. Hayward H. Stevens	 Have developed approach to removing the all borrowers tab from most CSR views. 	 Resulting costs will be addressed through the maintenance/ enhancement process 	Recommending that all borrowers be dropped and that searches be allowed using account tab or the find borrower applet.

77 WO3 – Direct Loan eServicing



Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
Need to establish Aggregator relationship.	D. Hayward, K. Augenstein	6/7/02	Code implemented on time on May 10. Activation of Aggregator functionality contingent upon Contract approval.	■ Contract signed. ■ SW on track for 7/22 implementation.

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Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
DECISION: Pilot delayed from 4/15 as a result of conversion delays. Extra time allowed for additional tuning of the database performance.	K. Augenstein M. Brady	4/29/2002		Pilot roll-out pending outcome of critical FLBs and disposition of failover and data reconciliation approaches.
ePhone implementation. We have identified the requirements for implementing ePhone but learned that the regulation won't be in effect until July 2003. We are ready to implement earlier than that. How can we pursue this?	K. Trahan T. Kendall	7/31/02		
eDocs Out of Memory error. We have yet to receive a resolution from eDocs for this problem which causes the production servers to crash.	K. Trahan	7/31/02		Continuing to work with eDocs to resolve issue. The eDocs web servers are being rebooted daily to prevent borrower impact.

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TO 73 – Lender Payment Process Redesign

ITR: Bill Walsleben

FSA Project Sponsor: Johan Bos-Beijer

FSA Project Lead: Johan Bos-Beijer

Modernization Partner Project Lead: Kasey Congdon

July 26, 2002



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F S A F E D E R A L STUDENT AID We Help Put America Through School

Overall Status



639 LAP applications were received as of 7/26. LaRS testing is progressing on schedule.

Project Funding	Dollar Amount
IRB Approved Funding	\$2,372,000
Total \$\$ on Initial Contract	\$2,171,996.15
Contract Mod Amount(s)	\$839,090.88
Total \$\$ on Current Contract	\$3,011,086.03



Major Accomplishments Since Last Meeting

- System test is progressing on schedule; as of 7/26, 149
 SIRs were logged, and 12 were open.
- Integration test is three days behind schedule; as of 7/26, 29 SIRs were logged, and 13 were open. The team anticipates being able to make up these three days.
- Mellon Bank will deliver test files on 8/5 and 8/19.
- Performance testing environment will be available on 8/12 and performance script execution will begin on 8/19.
- LAP ED was delivered to FSA for retest on 7/24.
- Attended NCHELP Summer Conference in Buffalo, 7/14 7/17.
- Distributed for internal review the LaRS FSA User Guide on 7/19 and the Community User Guide drafts on 7/23.

Upcoming Activities / Target Dates

- Receive OGC approval of security form and distribute it to the community, 7/30.
- Begin non-serviced lender outreach following the receipt of the approved security form.
- Complete LaRS System Test on 8/2.
- Distribute LaRS Community User Guide draft by 8/15 for external review.
- Finalize enrollment process with SAIG, 7/30.
- Hold conference call with the community to review the file transfer process on 7/29.
- Distribute UAT Test packet to the community on 8/5.
- Begin internal UAT test activities with identified FSA resources.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	Task order Mod 1 has been partially awarded by FSA. Current funding and period of performance will cover the project through late August.
Scope	G	*	 Additional scope is now covered by the modified task order. A Change Control Board for the project is meeting regularly to monitor change requests for impact on scope.
Schedule	G	⇔	 We are on schedule for the October 1 implementation date for LaRS. File transfer functionality and funds remittance functionality are running on a much tighter schedule, and are being closely monitored. Performance testing will now be completed on 9/23.
Cost	G	*	Current costs and projects are covered by the modified task order.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



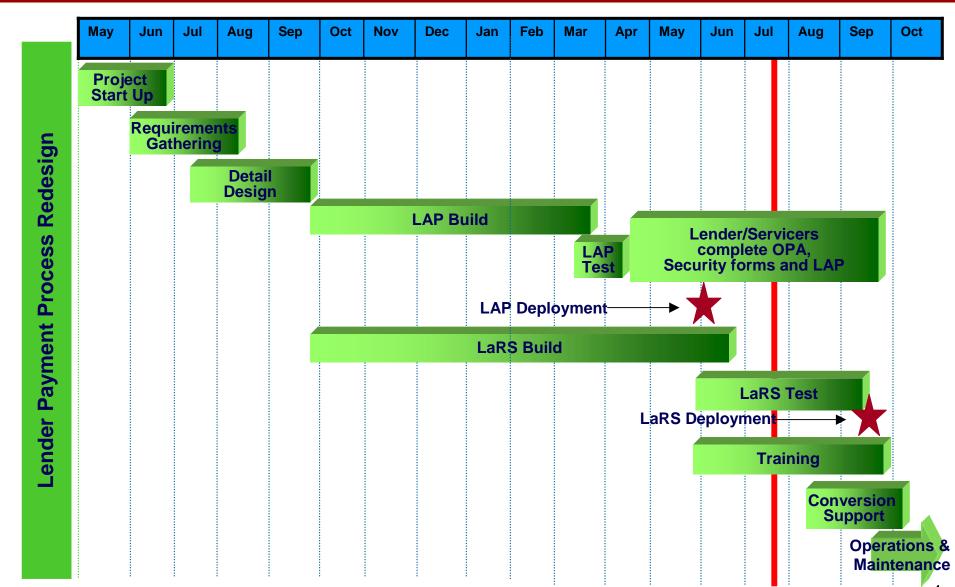
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline





Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
Mellon Bank may be unable to meet the schedule for delivering automated funds remittance data to FSA due to a tight development schedule.	Todd Collins	Closely monitor Mellon's progress; identify interim solutions if Mellon is unable to meet the project schedule.	If Mellon cannot deliver on time, we may need to implement a manual workaround.	Mellon has committed to delivering test files on 8/5 and 8/19. The 8/19 file is to be the final file. We anticipate being able to meet the October 1 implementation date given this schedule.
ED-FSA may receive a high number of paper-based submissions initially, due to the need for Servicers to alter their systems and possibly renegotiate their contracts with the Lenders	Bill Walsleben/ Kasey Congdon	Work through FP and the various lender/servicer organizations to emphasize the benefits of electronic submission, and to track how many are planning to use paper-based initially and how many will move to electronic submission as soon as they are able to resolve any technical and contractual issues.	This could increase initial operations costs.	Will begin to collect information from the community in July, as part of non-serviced lender outreach. The implementation date change to October may have mitigated some of this risk.



Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
LaRS production release is dependent on FMS AR being in production. Implementation for both systems is planned to be concurrent.	FMS	10/1/2002 (9/9/2002 internally)	Schedule slippage by either team will affect the other.	AR has adjusted their schedule so that they will implement the functionality that TO 73 will need concurrent with the LaRS implementation. Testing is being closely coordinated, and will be concurrent for the efforts.
The Lender community will have the option of submitting LaRS data via File Transfer; the File Transfer functionality will be developed by NCS.	FMS	10/1/2002	A delay in development of the file transfer could delay implementation.	Mod Partner has entered requirements/design with the NCS team. The file transfer functionality is scheduled to be implemented on October 1. The enrollment piece of the file transfer functionality will not be ready for testing until mid-August. It will need to be completed under a separate test cycle and UAT. The actual file transfer functionality will be tested in the normal LaRS testing cycles.
The Lender community will be required to obtain security access to the Lender data within the FMS environment. The security form is not yet finalized. We are waiting for approval from OGC.	FSA CIO / FMS / LPPR Design Team	7/30/2002	Servicers may be delaying their discussions with Lenders until receipt of form; may result in more manual processing in Oct.	The security form has been reviewed and revised by the FMS and Lender Redesign teams, and is being reviewed by OGC. We must have OGC approval before the form is distributed to the community.



Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
LPPR user assistance and LaRS User ID creation and maintenance will be performed by the FMS Help Desk. It is possible that additional resources may be required to provide this support.	Kasey/FMS team	7/22/2002	User ID creation needs to be completed by the release in order to allow all the users to access the new system.	We are in the process of helping finalize the process for creating LaRS User IDs, and of estimating the time required to do this for implementation.

Deliverable Schedule for TO 73-R1 Lender Payment Process Redesign (TO 73)

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
73.1.1	Lender Payment Process Design	8/3/2001		8/3/2001
73.1.2	Lender Payment Process Development Sign-Off	6/14/2002	6/27/2002	6/27/2002
73.1.3	Lender Payment Process Testing Acceptance	8/23/2002		
73.1.4	Lender Payment Process Production Readiness Review	2/28/2002	3/11/2002	
73.1.5	Lender Payment Process Deployment Acceptance	4/5/2002	4/19/2002	
73.2.1	Lender Payment Process Community Road Map	6/21/2002		6/20/2002
73.2.2	Lender Application Process Production Readiness Review	6/21/2002		6/21/2002
73.3.1	Lender Reporting Sys Tech Designs	6/21/2002		6/21/2002

Tuesday, July 30, 2002

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77 WO 4 - FARS Retirement

ITR: William Walsleben

FSA Project Sponsor: Sybil Phillips, Linda Paulsen

FSA Project Lead: Dan Hayward

Modernization Partner Project Lead: Scott McConaghie

July 26, 2002



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Overall Status



Trend

The CMDM Transition Team is fully in place and is successfully supporting the current functionality in the CMDM. In parallel, a few project team members remain to work through CMDM Phase III. CMDM Phase III is contingent on the FMS and CFO schedule of processing DLSS IF010 data. Our status remains yellow as the schedule has slipped for delivery of CMDM Phase III and the FARS System Retirement due to the delay in the full implementation of DLSS Accounting in FMS.

Project Funding	Dollar Amount
IRB Approved Funding	SIS
Total \$\$ on Initial Contract	SIS
Contract Mod Amount(s)	SIS
Total \$\$ on Current Contract	SIS

Major Accomplishments Since Last Meeting

- Revised plan for loading FMS data into CMDM (CMDM Phase III) based on FMS date adjustments
- Continued interfacing with FMS Operations to process Oct-July financial data.
- Completed reconciliation (between FMS and CMDM) of October-January financial data.
- Production Support Tasks for the CMDM. Support CMDM Power Users in developing data requests.
- Department's decision to stop ongoing processing of the FARS legacy system effective July 1.
- Received 9 new SIRs, 1 were resolved (existing SIRs and new SIRs), 32 SIRs are outstanding (not postponed or rejected).
- Upgraded Informatica from v1.7 to v5.1.2 effective 7/15/02.

Upcoming Activities / Target Dates

- Complete knowledge transfer to FMS Operations FMS Interface Operations Guide
- Continue tasks for CMDM Phase III deployment. Currently processing and reconciling Feb-July financial data.
- Production Support Tasks for the CMDM. Support CMDM Power Users in developing data requests
- Support all on-going Credit Mgmt Data Mart Operations.
- Determine date to upgrade Microstrategy to v7i.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	Technical and Cost Proposal signed by FSA. SIS Awarded.
Scope	Y	\Leftrightarrow	 Due to prolonged FMS catch up period, the FARS Retirements team's scope of effort has increased. FARS Team is working with FMS team to determine how to transition the FMS catch up process to FMS operations team members. It was determined that this process is not a one time process, but may occur in future FMS operations if there is another delay in processing Scope increases with further delays.
Schedule	R	⇔	 CMDM Phase III will not be ready until July. Team is dependent on FMS schedule, CFO reconciliation and FMS closing schedule. Work plan has been developed and integrated with FMS processing plan. Retirement decision was made June 30th to stop ongoing FARS processing. Mainframe cleanup to be complete by August 30th.
Cost	G	\Leftrightarrow	No cost issues



High Risk – Significantly impacts
Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

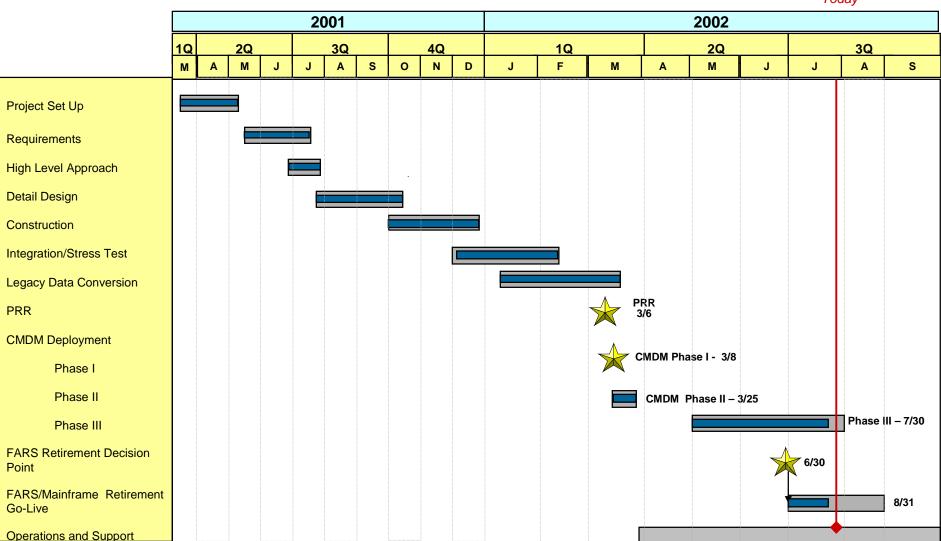


^{*} Per current plan



Integrated Timeline

Today





Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
Not meeting Savings Targets due to delay in Retirement of FARS and Mainframe.	Todd Elliott Linda Paulsen Sybil Phillips Jim Lynch	 Outlined Criteria Need to build joint plan with CFO/FMS & CMDM for when data will be up to date. Earliest Retirement for Mainframe 8/30 	 Increased Project Costs Loss in Savings Project Schedule delayed. 	■ Open
Completion of Phase III CMDM Deployment Ability to load FMS data from October 2002 – July 2002 due to data not being up to date in FMS.	Brad Wilson	Developed Draft Schedule Working with CFO to determine FMS reconciliation and closing schedule.	 Increased Project Costs Loss in Savings Project Schedule delayed. 	Open Oct-Jan complete. Working to complete through July.

77 WO 4 – FARS Retirement



Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
DLSS Accounting Functionality in FMS and associated processes FMS Reprocessing IF010 Data and Logic Changes FMS Reconciliation with DLSS FMS Closing Schedule FMS Beginning Balance Issue	Brad Wilson Linda Paulsen Jim Lynch	June 30th	 Phase III FARS Retirement Schedule Addl Resources Required Savings Realization Delayed 	Beginning balance issues in FMS need resolved before CMDM is able to complete FMS reconciliation. Other items are still open and are the responsibility of CFO.

77 WO 4 – FARS Retirement



Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
FARS Retirement Decision	Brad Wilson FSA	6/30/02		Complete – Decision made to retire FARS effective July 1, 2002.
Need to complete transferring FMS CMDM Interfaces to the FMS Ops team.	Brad Wilson	5/31/02		Open: Brad is working with FMS Ops to continue the process.

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TO 83 - FMS Phase IV

ITR: Bill Walsleben

FSA Project Sponsor: Jim Lynch FSA Project Lead: Paul Stonner

Modernization Partner Project Lead: Todd Elliott

July 26, 2002



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Overall Status



FMS Accounts Receivable/LARS integration test is underway but slightly behind schedule. FMS Build II development for Lender Redesign remains on track. The scope of the Enhancement Release to stabilize the system has been defined.

Project Funding	Dollar Amount
IRB Approved Funding	\$6.5million
Total \$\$ on Initial Contract	\$6,512,386.43
Contract Mod Amount(s)	\$(15,177.14) - Mod 1 \$2,697,675.76 - Mod 2
Total \$\$ on Current Contract	\$9,194,885.05

Major Accomplishments Since Last Meeting

- Completed system testing for Accounts Receivable/LARS
- Completed development of Build 2 for AR/LARS
- Began Accounts Receivable Integration test
- Defined the scope for the Enhancement Release

Upcoming Activities / Target Dates

- Complete Design/Build of the Enhancement Release 8/9
- Complete Accounts Receivable Integration Test 8/9
- Begin Accounts Receivable User Acceptance Test 8/12
- Complete Integration Test of the Enhancement Release -8/23
- Implement FMS Release 4.4 the Enhancement Release 8/25

TO 83 – FMS Phase IV



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	Deliverables 83.1.10, 83.1.11 and 83.3.2 were delivered and are in client review
Scope	G	⇔	Scope of the enhancement release has been defined, and is broken into two independent releases
Schedule	G	*	 Accounts Receivable module implementation is tracking on the revised schedule. Schedule of the Enhancement Releases have been defined
Cost	G	⇔	Modification to the Task Order has been approved



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



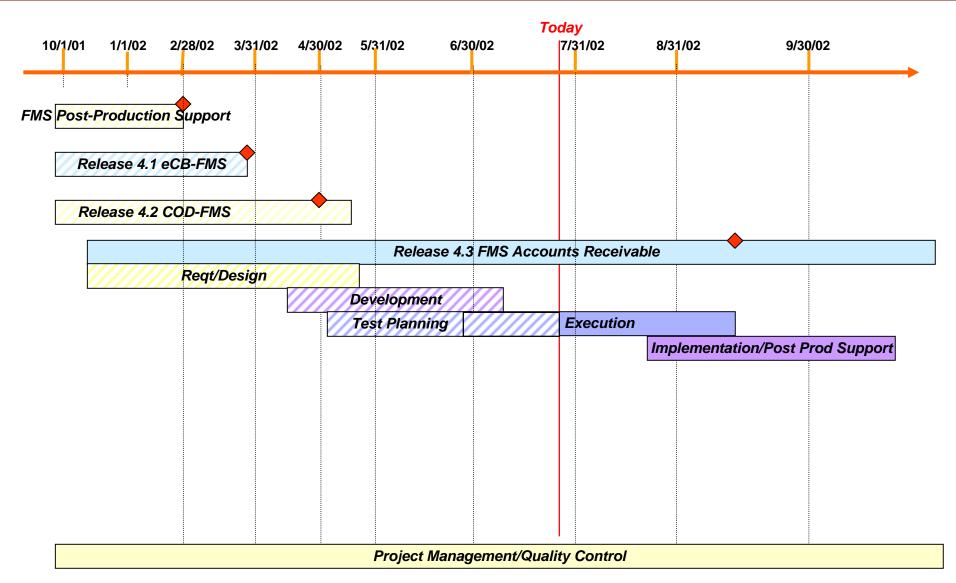
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline





Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
Accounts Receivable deployment is dependent on concurrent Lender Redesign effort	Jen Alden	 FMS Accounts Receivable and Lender Redesign development and testing schedules have been completely integrated 	 AR schedule could be impacted by Lender Redesign efforts 	 Both projects are both in integration test and are tracking to the joint schedule This risk is now closed
FSA CFO does not have an established Accounts Receivable group or individual to assist with AR accounting strategy	Cara Jonas	 FMS Development Lead has been working with ED CFO and FSA AD to obtain direction Account mapping has been provided to FSA AD 	If direction is not provided, AR module may not be configured on schedule	 AD has identified an Accounts Receivable resource. This risk is now closed

TO 83 – FMS Phase IV



Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
Mellon Bank is on point to develop an interface with FMS for financial data	Jen Alden	August 5 –testOctober 1 - production	 Financial transactions will not be able to get into FMS without this interface 	 Mellon continues to track towards the August 5 test file date.

TO 83 - FMS Phase IV

Deliverable Schedule for TO 83-Financial Management System - Phase IV

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
83.1.1	FMS Phase IV Project Work Plan	2/5/2002		2/12/2002
83.1.10	FMS Phase IV Training Support Materials	5/15/2002		5/21/2002
83.1.11	FMS Phase IV Transition Report	6/14/2002	7/15/2002	7/18/2002
83.1.2	Requirements Matrix for COD	2/5/2002		2/4/2002
83.1.3	Release 4.1-Test Plan	2/5/2002		2/4/2002
83.1.4	Release 4.2-Test Plan	2/5/2002		2/4/2002
83.1.5	Release 4.1-Production Readiness Review	3/19/2002	3/26/2002	3/29/2002
83.1.6	Release 4.2-Production Readiness Review	3/26/2002	5/1/2002	5/2/2002
83.1.7	Release 4.3-Test Plan (Optional)	8/15/2002		
83.1.8	Release 4.3-Production Readiness Review (Optional)	6/14/2002		
83.1.9	FMS Phase IV Transition Plan	4/12/2002	5/10/2002	5/10/2002
83.2.1	Release 3.4 Test Plan	3/19/2002		3/21/2002
83.2.2	Release 3.4 Product Readiness Review	3/19/2002		3/21/2002
83.3.1	FMS/FMSS End-to-End System Test Documentation	8/2/2002		
83.3.2	FMS Release 4.3 Test Plan	8/2/2002		
83.3.3	FMS Release 4.3 Production Readiness Review	9/7/2002		
83.3.4	FMS Release 4.4 Production Readiness Review	8/15/2002		
83.3.5	FMS/CMDM Data Transfer Review	8/2/2002		

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TO 86 – Electronic Audited Financial Statements

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks

FSA Project Lead: Randy Wolff / Ti Baker

Modernization Partner Project Lead: Gene Murphy

July 26, 2002



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Overall Status



Trend

- Release 1.0 Scope
 - 90%+ of existing identified requirements scheduled for Release 1.0 delivery
- Design
 - Functional Design Document delivered 7/17
 - Initial (style) review of Graphical User Interface (GUI)
- Key Decisions Reached
 - Manual Process (school data entry for schools) to be exception based only; school admin to assign FSA data entry rights.
 - eZ-Audit to create eRM required metadata in Release 1.0. No automated interface to eRM will be required in eZ-Audit Release 1.0.

Project Funding	Dollar Amount
IRB Approved Funding	\$2,100,000
Total \$\$ on Initial Contract	\$1,207,761.91
Contract Mod Amount(s)	\$892,170.31 – Mod 1
Total \$\$ on Current Contract	\$2,099,932.22

Major Accomplishments Since Last Meeting

- Design
 - Deliverable walkthrough provided 7/16.
 - Use Cases, describing user interaction with system developed.
 - ■Based on requirements and FSA Core input.
 - ■To be used in the

Development Detailed Tech Design & ultimately code creation.

Usability (Screen) development.

- "One-off" scenario Use Cases not yet delivered
 - ■le. Additional information, resubmission, etc.
 - Analysis underway with FSA Core (7/23)
 - To be completed by 7/31
- Detailed Tech Design efforts initiated on 7/18.
- Requirements
 - Traceability to Use Cases completed in Rational.
 - Identification of those requirements not associated with Release 1.0 Use Cases in progress. To be completed 7/24.

Upcoming Activities / Target Dates

- Open Issues Discussions
 - Tuesday 7/23 1pm non-core resolution processes
 - Wednesday 7/24 9am Pre-Screening, FAC ACN
 - To be scheduled IG Audits / 3rd Party Servicer Audits
- Usability Analysis of GUI (Testing) w/ internal and external users early August; exact date TBD after "expert input" scheduled for 7/23.
 - This analysis will include review of text identifier, organization and flow of eZ-Audit web application content.
- Functional Design Deliverable Review Comment FSA inputs required by 7/31
- Detailed Tech Design & Prototype August 19 (change from August 15)
- Stakeholder session (FSA) / Review August 20-21
- Communication Plan Available for review week of 7/29
 - Review completed w/ Ti & Laura week of 7/8
 - Focus on school/auditor awareness (identify incentives)
 - Details (events, vehicles, etc.) to be added with assistance of FSA (Laura & Ti)
- Identify business changes and assess impact to staff (Ti / Gene); focus on QC process.
- Chart course for Regulatory change process and actions; mandatory compliance by schools and OMB forms clearance (FSA to lead these efforts w/ support of Mod Partner)
- Secure FY '03 Funding; business case reviewed and identified as high priority by Dept. of Education IRB.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	 Approved Task Order (#86) provides for work through Detailed Tech Design & Test Planning – 9/30. Modification approved 5/31. Modification or new Task Order will be required for post 9/30 work.
Scope	G	⇔	Current Task Order provides for requirements definition, preliminary and detailed tech designs, a non-interactive prototype, and a test approach & plan.
Schedule	G	\(\)	 Deliverable #1 – Vision delivered and approved w/in schedule. Deliverable #2 – Requirements Document approved by client 4/16. Deliverable #3 – Preliminary Design approved by client 5/31. Deliverable #4 – Functional Design – delivered to client 7/17 Deliverable #5 – Detailed Technical Design and Test Approach – on track for 9/30 or earlier delivery.
Cost	G	*	Work is being performed within Task Order budget allowances.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



eZ-Audit End-to-End Timeline

7/15/2002

							200	02							2003	
	,		1Q			2Q			3Q			4Q			1Q	
		J	F	М	А	M	J	J	Α	s	0	N	D	J	F	М
Plaı	nning – Project Initiation	*	✓ Kicl	koff 1/			Defini		7			***************************************				
Rec	quirements Definition						Definit nents 3									
E	Baseline Requirements	,				√Req	qts Base	elined	4/16							
	plication Design Phases	,				App	<i>olicatioi</i> ✓ Preli			sign 5/1	15					
	Preliminary Design	1						, A		nctiona		on 7/1	5			
	Functional Design	1									1					
	Detailed Technical	1								HTM	L Pro	Design totype	8/15			
	- HTML Prototype Test Approach										Λ			Plan 9/	/30	
	olication Development Build									<u>Ap</u>	plicati	ion Dev				
		1									7	B u	ild 8/1	15 - 10/	30	
Т	Гest													T	est 11/	/1 – 1/15
Арр	olication Delivery										Appl	lication Early <i>A</i>	n Deli Adopt	very	1/.	31/03
Dep	ployment & Transition to erating Partner	✓ - In	ıdicate:	s on sc	:hedule	task cc	ompletio	on					-	2/1/03 -	- 4/30 /	/03



Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
Ability to Secure Required Regulatory Changes	Randy Woff	Modernization Partner will: Clearly communicate decisions required as well as timeline for resolution Work with FSA to egnage OPE and OMB (as necessary) FSA will: Identify and engage all external stakeholders Adhere to rapid decision making schedule	Impact: Med Likelihood: Low	OPE & OMB briefing developed; discussed with Kay Jacks 5/9. Communication / outreach focus initiated (early June) Refocus on Mandatory compliance w/ eZ-Audit electronic submission; removal of auditor role for rapid "Fed Register" communication only. (6/17)
Essential requirements grows beyond existing resources, schedule and budget allow.	Mod Partner & FSA	Modernization Partner will:	Impact: High Likelihood: Low	Initial (Functional) requirements baselined 4/16. Scope Defn. for Release 1.0 completed 7/2.
Lack of Consensus / Buy – In with Stakeholders	Mod Partner & FSA	Modernization Partner will:	Impact: High Likelihood: Low	FSA Stakeholders involved throughout reqs and design process via formal 2 day reqs and design (JAD) sessions School Focus Group engaged March '02 Auditors engaged May '02 Focus on communications and outreach.
Delayed delivery or lack of required implementation funding	Mod Partner & FSA	Modernization Partner & FSA will: Secure available funding via timely submission and award of proposals Submit financial data in appropriate business cases (both FSA and Dept. of ED).	Impact: High Likelihood: Low (funding to be stretched over FY'02 and FY'03)	This proposal will secure remaining FY02 available funds. Adequate funding on FY '03 placemat. Identified as a priority for completion in FY '03 – by both FSA and OPE.



Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
eRM Ability to Deliver ontime (December '02) eZ-Audit Required Electronic Capture and Storage of eZ-Audit Submitted Electronic File Attachments	Randy Wolff / Gene Murphy	Modernization Partner will: Clearly communicate decisions required as well as timeline for resolution Integrate and mange required eRM initiatives as part of the eZ-AUdit workplan FSA will: Identify and engage required stakeholders Adhere to rapid decision making schedule	Impact: Low Likelihood: Low	Duplicate storage in eZ-Audit considered; cost assessment deems this approach to have negligible impact to eZ-Audit financials. eZ-Audit will not deliver automated interface with eRM in Release 1.0. Data preparation for later integration with eRM will be completed in Release 1.0.
FSA Ability to Effectively Utilize eZ-Audit Electronic Submission	Randy Wolff / Ti Baker	Modernization Partner will: Clearly articulate the delivered capabilities of the eZ-Audit system Drive to resolution on business process changes. Draft a transformation plan for Case & HR Mgmt. FSA will: Define & Implement business processes which align with delivered capabilities. Define & Implement effective personnel strategies to augment system deployment.	Impact: Low Likelihood: Med	Mod Partner utilizing additional capacity from HR Task Order to draft workforce planning. Business Process definition in enough detail to define system design; documentation & procedure development remains.



Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
eZ-Audit URL Definition & Registration	FSA / Ti Baker	8/15	Schedule – required for testing but preferred for environment setup in late summer / early fall.	 Ti to investigate process with FSA CIO. Recommendation of Mod Partner: eZAudit.ed.gov
Communication Plan – Addition of Details / Scheduling of Outreach Activities	Laura Harcum & Ti Baker	Draft Plan by Mod Partner: 7/31	Minimal impact to schedule; key contributor to school compliance and ability to meet financial objectives	 Communication draft in progress by Mod Partner. Laura and Ti identified potential vehicles and forums for outreach. Carrie Marks integrating into draft Communication Plan. Anticipate late July delivery.
Pre-Screening Business Process Definition	FSA	7/31	Cost & Schedule Impact could occur	 Current Release 1.0 Scope / Budget does not include full pre-screening; process not defined. Meeting scheduled 7/24 to define; Business Process and System Impacts to be assessed and resolution reached.
FAC (A-133) ACN Requirements	FSA	7/31	Cost & Schedule Impact could occur but not deemed likely at this time	 Meeting scheduled 7/24 to define; Business Process and System Impacts to be assessed and resolution reached.



Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
FSA Stakeholder Agreement w/ Use Cases	Randy Wolff / Ti Baker / Gene Murphy	7/31	Delay in agreement and/or significant changes to "design" will cause both schedule and cost impacts	Use Case (Functional Designs) were developed with inputs of FSA Core (Business) guidance. Assumptions and decisions made during Use Development reflect best thinking of FSA Core leadership.
Manual Submission Process Definition and Release Plan	FSA – Randy Wolff & eZ- Audit Core Team	6/28 Closed: 7/11	None due to resolution reached.	 Not included in Release 1.0 scope at this time. Decision reached 7/11; data entry for school by FSA to be exception based only. School admin to provide data entry rights to FSA. This minimizes/eliminates special "manual" processing impacts to Release 1.0.

Deliverable Schedule for TO 86-Electronic Audited Financial Statements & Compliance Reports (EAFS)

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
86.1.1	Vision Document	2/4/2002		2/4/2002
86.1.2	Requirements Document	3/20/2002		3/20/2002
86.1.3	Preliminary Design	5/15/2002		5/15/2002
86.2.1	Functional Design	6/30/2002	7/15/2002	7/17/2002
86.2.2	Detailed Technical Design	9/30/2002		

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TO 88 – FMS Application Maintenance

ITR: Bill Walsleben

FSA Project Sponsor: Jim Lynch FSA Project Lead: Paul Stonner

Modernization Partner Project Lead: Todd Elliott

July 26, 2002



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Overall Status



The June IF010 file has been posted at FSA and OCFO, and the July data is on target for posting and month-end close. Data is being sent to CMDM as scheduled.

Project Funding	Dollar Amount
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$3,687,843.58
Contract Mod Amount(s)	N/A
Total \$\$ on Current Contract	\$3,687,843.58

Major Accomplishments Since Last Meeting

- Posted the IF010 files for June.
- Maintained normal operations schedule for all programs except Direct Loan Servicing
- Continued to support the Reconciliation effort with FMS data, a dedicated reconciliation instance and ADI training

Upcoming Activities / Target Dates

- Support the data transfer of IF010 transactions to CMDM 7/31
- Provide FMS Lunch-n-Learn session on reconciliation
- Provide ongoing DBA, development and functional support / On-going.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	Y	⇔	Task Order has been awarded but less than the full amount due to a budget shortfall. Deliverable 88.1.1I (\$315,272) will be funded later with FY 02 year-end dollars or FY 03 dollars
Scope	G	⇔	No changes in scope
Schedule	G	*	All project metrics targets have been achieved or exceeded
Cost	G	\$	Project financials are in line with expectations.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



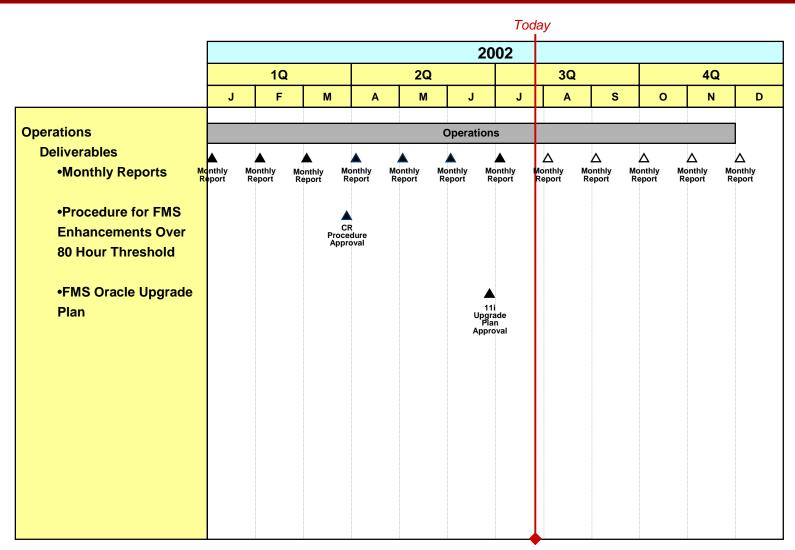
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline





Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
FSA CFO Accounting Division (AD) continues to struggle in establishing accounting direction, as well as perform basic accounting operations. Risk is that system operations will remain unstable and financial integrity and clean audit results are vulnerable.	Kristin Rainey	Focused effort in place to ensure Accounting Division completes necessary tasks	 Operations costs grow based on volume of rework 	 Risks have been minimized by new Accounting Division Director

Deliverable Schedule for TO 88- FMS Operations

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
88.1.1a	FMS Application Operations Monthly-Dec 2001	3/11/2002		3/12/2002
88.1.1b	FMA Application Operations Monthly-Jan 2002	3/11/2002		3/12/2002
88.1.1c	FMS Application Operations Monthly-Feb 2002	3/11/2002		3/12/2002
88.1.1d	FMS Application Operations Monthly-Mar 2002	4/7/2002		4/7/2002
88.1.1e	FMS Application Operations Monthly-Apr 2002	5/7/2002		5/7/2002
88.1.1f	FMS Application Operations Monthly-May 2002	6/7/2002		6/7/2002
88.1.1g	FMS Application Operations Monthly-June 2002	7/7/2002		7/7/2002
88.1.1h	FMS Application Operations Monthly-July 2002	8/7/2002		
88.1.1i	FMS Application Operations Monthly-Aug 2002	9/7/2020		
88.1.1j	FMS Application Operations Monthly-Sep 2002	10/7/2002		
88.1.1k	FMS Application Operations Monthly-Oct 2002	11/7/2002		
88.1.1I	FMS Application Operations Monthly-Nov2002	12/7/2002		
88.1.2	FMS Enhancement Procedures	3/11/2002	3/29/2002	4/11/2002
88.1.3	FMS Oracle Upgrade Plan	6/30/2002		6/28/2002

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TO 94, WO 3 – NSLDS II Reengineering Detailed Design

ITR: Elisabeth Schmidt

FSA Project Sponsor: Harry Feely FSA Project Lead: Mike Fillinich

Modernization Partner Project Lead: John Zolldan

July 26, 2002



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Overall Status





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- Completed final two deliverables for the Definition Phase – the Preliminary Design and the Fetch Strategy Update
- Kicked-off detailed design phase
- Moved forward with "try and buy" arrangement with IBM for the development environment
- Red Flag Issue: IRB approved funding (\$2.6M) is \$250K less than funds obligated under the TO (\$2.35M). Need additional funds obligated

Project Funding	Dollar Amount
IRB Approved Funding	\$2,600,000
Total \$\$ on Initial Contract	\$249,891.69
Contract Mod Amount(s)	\$1,099,323.67 (WO 2) \$1,000,784.64 (Umbrella)
Total \$\$ on Current Contract	\$2,350,000

Major Accomplishments Since Last Meeting

- Completed the Preliminary Design (94.2.2) and Fetch Strategy Update (94.2.3) deliverables, and submitted for final review and approval
- Kicked-off detailed design phase
- Reached agreement with IBM to proceed with a "try and buy" approach for securing hardware and software (DB2 EEE) in FY02 until funds are obligated in FY03

Upcoming Activities / Target Dates

- Continue work on detailed design:
 - Program specifications
 - Logical database design
 - Technical architectures
- Secure additional funding (\$250K) that was approved by the IRB but not obligated under the umbrella TO (\$2.6M vs. \$2.35M)



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	R	1	 Awaiting approval of Work Order #3 – Detailed Design – which covers the next phase of work AND obligation of sufficient funds for this work. There is a \$250K gap between the funds approved by the IRB and the funds obligated in the umbrella TO which amounts to ~3 weeks of work at current staffing levels.
Scope	G	1	
Schedule	G	1	
Cost	Y	⇔	The revised business case calls for funding of \$12M in FY03. The original business case called for \$10.2M in funding for FY03.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



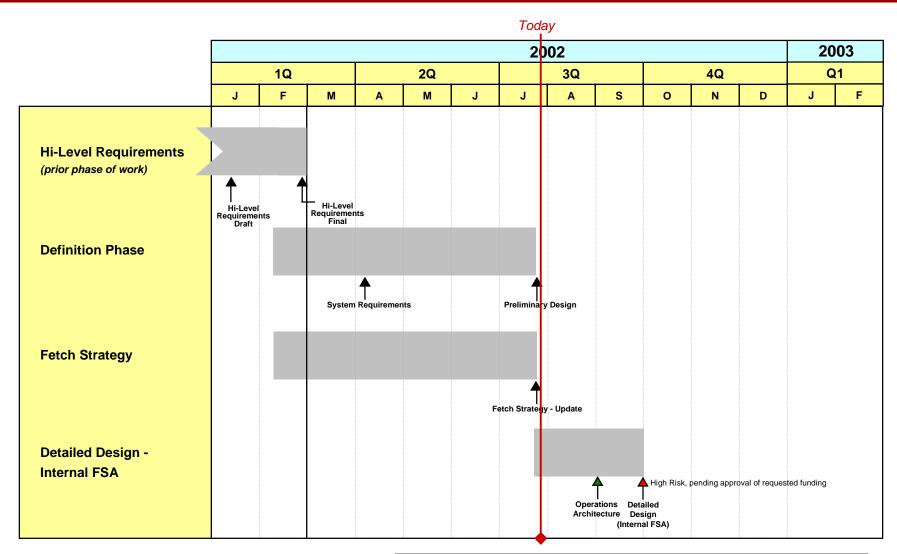
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline





Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
FY02 Funding – Funds obligated for FY02 are \$250 less than funds approved by the IRB. Project plans call for spending the entire amount approved by the IRB by the end of FY02	E. Stackman	8/2	Impact TBD	After signoff on WO by H. Feely and C. Seifert, efforts to secure/obligate additional funding from other existing TOs will proceed
Engaging Executives and NSLDS Users Outside of FSA – There has been a 3+ week delay in meeting with external users and executives – largely because there needed to be internal FSA consensus before proceeding and ED awareness	M. Fillinich	8/2	Impact TBD	A list of key stakeholders and NSLDS users outside of FSA has been developed. However, meetings with many of these individuals – specifically, FPs and schools - still need to be scheduled
FY03 Funding – Revised estimates reflect an increase in funding requirements for FY03 from \$10.2M to \$12.0M.	J. Zolldan	8/2	Impact TBD	Will prepare to review revised business case and FY03 funding request / placemat with FSA IRB and DSG, and ED IRB over the next 4-6 weeks



Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
FINANCIAL RISK - NSLDS Reengineering may not offer economics that will allow it to be a share-in-savings deal. If SIS is not possible, this may slow the pace at which the a revised NSLDS may be implemented.	J. Zolldan	Make an assessment of SIS viability by the end of June. Adjust remainder of design effort and implementation planning to reflect financial constraints presented by expected implementation arrangement		
TECHNOLOGY - FSA may need to make changes to its data mart technical architecture standards to support the large NSLDS data volumes	J. Zolldan	Evaluation of technical architecture choices and constraints will be part of this NSLDS design effort		
EXPOSURE - Alignment of data feeds with other business processes will likely require financial partners to implement changes to those data feeds	J. Zolldan	Plan a transition for financial partners that supports a phased transition (similar to COD's phased transition) where leading providers can upgrade while other providers can continue to interface with FSA using current processes for a period of time		

Deliverable Schedule for TO 94WO1 - NSLDS II Reengineering High-Level Req Definition

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
94.1.1a	Hihg-Level Business Requirements - Draft	4/15/2002		4/5/2002
94.1.1b	High-Level Business Requirements-Final	4/22/2002		4/5/2002
94.2.1	System Requirements - Drafts	4/5/2002		4/8/2002
94.2.2	Preliminary Design	6/30/2002	7/19/2002	7/19/2002
94.2.3	Fetch Strategy Review - Update	6/30/2002	7/19/2002	7/19/2002

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TO 101– Electronic Records Management Phase II

ITR:Bill Walsleben

FSA Project Sponsor: Jim Lynch FSA Project Lead: Denise Merchant

Modernization Partner Project Lead: Jiji Alex

July 26, 2002



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- Overall Status
- Project Scorecard
- Integrated Timeline
- Government & Project Dependencies
- Key Issues & Decisions
- Deliverables Schedule



Overall Status



Trend

- IPT meeting held to review and discuss findings.
- Solution Acquisition plan deliverable approved.
- ERM Help Desk and Operational Reports submitted.
- Costs and timeline developed for eZ-Audit interface.

Project Funding	Dollar Amount
IRB Approved Funding	\$750 k
Total \$\$ on Initial Contract	\$750 k
Contract Mod Amount(s)	-
Total \$\$ on Current Contract	\$ 750 k

Major Accomplishments Since Last Meeting

- IPT meeting held to review findings from interviews.
- ERM Requirements specification matrix submitted for initial review.
- Help Desk procedures submitted.
- Costs and timeline for interface between ez-Audit and ERM applications developed.

Upcoming Activities / Target Dates

- Modify Help Desk deliverable to incorporate changes and comments received.
- Costs and timeline developed for interface required between ez-Audit and ERM applications.
- TO101 Mod to accommodate date changes and modify deliverables.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	Task order awarded. Modification to this TO will be required as both change in deliverables and scope is being worked on.
Scope	G	⇔	No change in overall scope.
Schedule	G	⇔	ECMC's role in deploying the ERM solution to all Financial Partners regional offices is beginning to have a negative impact on the overall schedule. Key resources for TO101 and FP efforts are the same.
Cost	G	⇔	Actual costs within plan.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



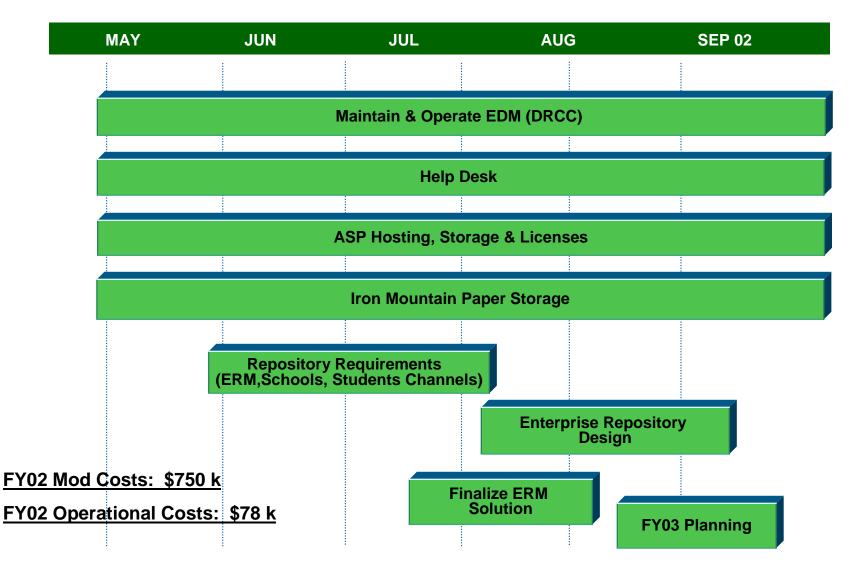
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline





Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
An interface to eZ audits initiative required to be in place by Jan 2003.	Jiji/ Denise		TO will need to be modified and additional funds will be required.	Costs and timeline delivered to Ez- Audit project team.



Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
Deliverable due dates to be changed.	Jiji/ Denise	7/30/2002	TO will need to be modified.	Being worked.

Deliverable Schedule for TO 101-Electronic Records Management (ERM) Phase II

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
101.1.1	ERM Acquisition Plan	6/10/2002		6/15/2002
101.1.2a	Operational Status Reports - June 2002	6/30/2002		7/12/2002
101.1.2b	Operational Status Reports - September 2002	9/30/2002		
101.1.3	ERM Help Desk Procedures	6/30/2002		7/10/2002
101.1.4	FSA ERM Product Overview	7/30/2002		
101.1.5	Repository Requirements Specification	8/15/2002		
101.1.6	Repository Design Specification	9/20/2002		

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77 WO 1 – SAIG (FSA to the Internet)

ITR: Katie Crowley

FSA Project Sponsor: Kay Jacks FSA Project Lead: Lydia Morales

Modernization Partner Project Lead: Colleen Ward

July 26, 2002



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- Overall Status
- Project Scorecard
- Integrated Timeline
- Key Issues & Decisions



Overall Status



 SAIG performing at required levels – using message transmission and user sessions as metrics

Project Funding	Dollar Amount
IRB Approved Funding	N/A Shared In Saving Contract
Total \$\$ on Initial Contract	N/A
Contract Mod Amount(s)	N/A
Total \$\$ on Current Contract	N/A

Major Accomplishments Since Last Meeting

- No major disruptions in service.
- Completed testing new version of TDCommunity Manager
- Monthly Application System status meeting held 7/24
- Deployed Dashboard to all SAIG trading partners.
- Received training for ECM tool for change requests.
- Met with EAI team to optimize architecture.
- Responded to Security Risk Assessment.
- Initial Capacity Planning Meeting held with the VDC (7/19)
- Requested/received revised Volume Forecasts
- Teamed with COD to resolve issues with missing batches.
- VDC expand monthly reports to include additional information

Upcoming Activities / Target Dates

- New release of SAIG planned for 8/18 includes following:
 - Remove NFS link from production to test
 - New version of TDCommunity Manager (OSM)
 - Purge messages after 180 days
 - Keep unread messages in active folder until read or purged
 - Consolidate backup/maintenance window
 - Test ServiceGuard Failover
- LaRS Continue refining requirements.
- SAIG Satisfaction Survey Develop content.
- Software Developers Conference (8/8-8/9)
- Rollout ECM tool to SAIG team.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	 Umbrella SIS task order has been approved. SFA to the Internet (Work Order 1) has also been approved.
Scope	G	⇔	 Baseline scope successfully executed. Operations now in place; savings being generated. New applications intending to use SAIG: Lender Redesign (LaRS) – negotiating SOW with NCS eCDR - Business Case approved. NSLDS Redesign
Schedule	G	*	 Full migration of all SFA Applications and TIVWAN mailboxes completed 12/19/01. GEIS February 1, 2002 retirement achieved. Preparedness for peak traffic season (March / April) completed.
Cost	G	⇔	Shared in Savings – Savings being generated according to forecast.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



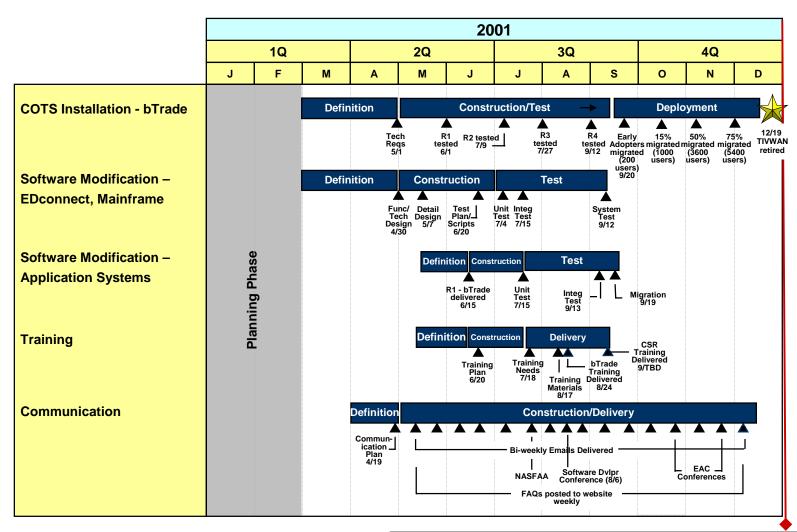
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline





Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
New applications requesting to use SAIG as part of their solution (eCDR, LaRS, NSLDS Redesign). Existing applications planning to significantly increase transmission volume (CPS).	Colleen Ward (Accenture)	July 31, 2002	Additional load to SAIG will result in need for additional resources or degraded service.	[open] Investigating options to compute and share in additional savings beyond the current task order baseline.
SAIG communicating with application systems through the eAI bus architecture adds an additional 30 percent load.	Colleen Ward, Bruce Kingsley (Accenture)	July 31, 2002	Additional processing for eAl architecture may degrade SAIG performance.	[open] Meeting with eAI team to determine preferred architecture for eAI and SAIG.
Department of Education desires following deliverables not part of task order: Security Plan, Disaster Recovery Plan (sep. from VDC), and Continuity of Operations Plan.	Colleen Ward (Accenture)	July 31, 2002	Deliverables were not included in original estimate. Need additional funding.	[open] Planning meeting with Dept of ED (Lydia Morales, Baha Shehata, and Tawanda Hampton).
SAIG Needs to be informed of upcoming changes/outages on the SAIG NT and Unix servers.	Jennifer Hance (CSC), Colleen Ward (Accenture)	July 31, 2002	No impact on cost/schedule. Impacts ability to inform users prior to an outage.	[open] Problem continues. Despite Change Control process, alternate methods for making changes exist which complicates tracking down planned changes. CSC meeting with Paul Hill to request to not notifying users of maintenance outages.



TO 79 – Portal Rollout Plan

ITR: Martin Renwick

FSA Project Sponsor: Jennifer Douglas / Kristie Hansen FSA Project Lead: Mary K Muncie / Johan Bos-Beijer Modernization Partner Project Lead: Jacqueline Dufort

July 26, 2002

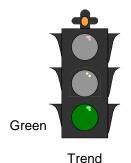


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- Project Scorecard
- Integrated Timeline
- Major Risks
- Government & Project Dependencies
- Key Issues & Decisions
- Deliverables Schedule



Overall Status



Detailed Design drafted

Project Funding	Dollar Amount
IRB Approved Funding	\$3,355,165
Total \$\$ on Initial Contract	\$3,146,635.08
Contract Mod Amount(s)	
Total \$\$ on Current Contract	\$3,146,635.08

Major Accomplishments Since Last Meeting

- · Detailed Design drafted
- Students content submitted to Policy Group
- Submitted 'system of record' information to CIO/OGC
- Held initial Capacity Planning meeting for Students Portal

Upcoming Activities / Target Dates

- Continue working to establish the Students Portal as a 'system of record'
- Meet with FSA CIO security team members to discuss security for Xap.
- Development begins 7/15
- Began working on System Testing documentation (Working Draft targeted for 7/31)

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Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	Task Order approved by to FSA – ATP granted on 1/28/02
Scope	G	\Leftrightarrow	Scope has been defined for the task order.
Schedule	G	1	Students Content submitted to Policy Group Detailed Design Draft completed
Cost	G	\Rightarrow	On plan



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



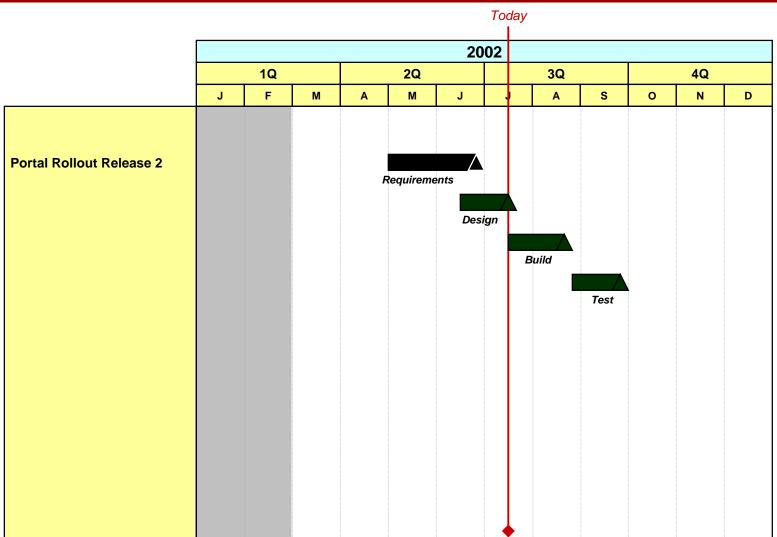
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline





Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
Due to tight development schedule, Xap code deliverables available after Xap QA on Aug 19. This is late in the system test cycle and leaves little room to react to any problems after delivery.	Matt Wilson, John Shin (Xap), Chris Lawson	Xap code deliverables will be tested by Xap, and certain components (registration, login, and data transfer modules) will be made available for system testing before Aug 19.	Currently no impact to cost or schedule.	Screen shots will be sent from Xap before QA begins, to allow for feedback before Aug 19.

5 TO 79 - Portal Rollout



Government & Program Dependencies

Dependency	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
Xap needs to pass 508 compliance testing	Хар			Xap has begun making their modules accessible. Christine Williams notified that we will need to perform accessibility testing (508 testing) on Student's Portal/Xap functionality.
Xap needs to pass DOE's Security Assessment	Xap/Wilson			
Portal needs to be registered as a system of record	CIO/Wilson			Must make progress on system of record status soon because of the time requirements involved
Need a ed.gov URL for Xap's portion of the Student's Portal	CIO / Wilson			
ED Policy review of content for each channel	Mary K Muncie, Johan Bos-Beijer, Matthew Wilson			

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Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
Xap Content not available in Spanish				This is recognized by the Students Channel. Working on a statement to explain why some pages are not available in Spanish. Note: Xap is looking at having Spanish content for their site, but it will not be available for R2.
Need to address searching (Since users should be able to search from ether part of the site, and 'see' similar results)	Chris Lawson, Xap			FSA portion and advanced Search will function normally. Plan to have Xap forward search string to FSA portion of portal for search.
Need to address combining the user base for Xap and the existing Students Portal	Chris Lawson, Xap			
Data feed and maintenance for Financial Partners Community Members DB	Chris Lawson, Johan			Dev team will perform an initial load, and Financial Partners will maintain the data.

TO 79 – Portal Rollout

Deliverable Schedule for TO79-Portal Rollout Strategy

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
79.1.1	Project Schedule and Resource Assignment Release 1	2/4/2002		2/5/2002
79.1.2	Requirements Definition Release 1	2/4/2002		2/5/2002
79.1.3	Detailed Document Design-Release 1	2/11/2002	2/22/2002	2/18/2002
79.1.4	Test Plan and Test Scripts for Portal- Release 1	3/11/2002	3/21/2002	3/21/2002
79.1.5	Developed, Tested, and Accepted Solution-Release 1	4/15/2002	4/30/2002	5/1/2002
79.1.6	Project Schedule and Resource Assignments-Release 2	5/17/2002		
79.1.7	Developed, Tested, and Accepted Solution-Release 2	9/30/2002		

Monday, July 29, 2002

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TO 89 – Workforce Transition

ITR: Linh Nguyen

FSA Project Sponsor: Calvin Thomas

FSA Project Lead: Calvin Thomas

Modernization Partner Project Lead: Alka Kesavan

July 26, 2002

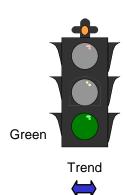


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Overall Status



Project Funding	Dollar Amount
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$348,828.40
Contract Mod Amount(s)	\$828,627.20 (Mod 1) \$1,083,063.02 (Mod 2)
Total \$\$ on Current Contract	\$2, 260,518.62

Major Accomplishments Since Last Meeting

- Supported Calvin Thomas in preparation for July 26th Mgmt Council presentation on
- Submitted and received payment for the following deliverables:
 - 89.3.5 Human Capital Implementation Strategy
 - 89.3.7b Workforce Transition Support Summary May 1 – June 30

Upcoming Activities / Target Dates

 Present Human Capital Operating Model to Management Council and Senior Leadership August 7th

Develop draft concept papers:

- Reduction in Force
- Outsourcing
- Succession Planning



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	(
Scope	G	\Leftrightarrow	
Schedule	G	⇔	Mod 1 is complete. Mod 2 work has begun and is on schedule.
Cost	G	*	On target.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



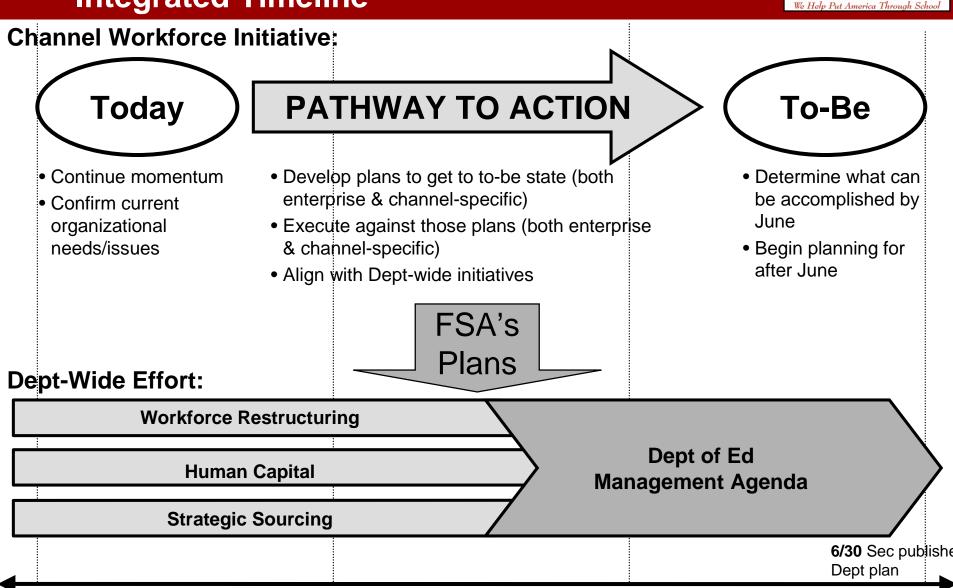
^{*} Per current plan



JUNE

Integrated Timeline

MARCH force Transition



MAY

APRIL

Deliverable Schedule for TO 89-Workforce Transition Support

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
89.1.1a	Workfroce Transition Support Summary (December 31, 2001)	12/31/2001		12/30/2001
89.1.1b	Workforce Transition Support Summary (January 31, 2002)	1/31/2002		1/31/2002
89.1.1c	Transition Support Summary (February 28, 2002)	2/28/2002		2/28/2002
89.1.2	Workforce Transition Roadmap	2/28/2002		2/28/2002
89.2.1	Acquisition Competitive Sourcing Proj Plan	2/28/2002		2/27/2002
89.2.2	Competitive Sourcing Study	3/15/2002		3/15/2002
89.2.3	Competitive Sourcing "Next Steps" Strategies & Workplan	3/30/2002	4/22/2002	4/22/2002
89.2.3a	Competitive Sourcing Status Rpts and Work Products 2/1/02-4/30-02	4/30/2002		
89.2.3b	Competitive Sourcing Status Rpts and Work Products 05/1/02-06/28/02	6/28/2002		7/15/2002
89.2.3c	Competitive Sourcing Status Rpts and Work Products 7/1/02-8//30/02	8/30/2002		
89.2.4a	Communication Straegy & Implementation Support 02/01/02-05/31/02	5/31/2002		
89.2.4b	Communication Strategy & Implementation Support 06/01/02-07/31/02	7/31/2002		
89.2.4c	Communication Straegy & Implementation Support 08/01/02-09/30/02	9/30/2002		
89.3.1	Human Capital Point of View & "What's Next" Mtg. Agenda	3/31/2002	4/22/2002	4/22/2002
89.3.2	Action Plans for the Channels	4/30/2002		4/30/2002
89.3.3	Communications Support for the Enterprise	5/31/2002	6/29/2002	6/28/2002
89.3.4	Human Capital Operating Model	6/30/2002		6/30/2002

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Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
89.3.5	Human Capital Implementation Strategy	6/30/2002		6/30/2002
89.3.6a	Performance Based Human Capital Implementation Support: June-July 2002	7/31/2002		
89.3.6b	Performance Based Human Capital Implementation Support: August-September 2002	9/30/2002		
89.3.7a	Workfore Transition Support Summary March 1-April 30	4/30/2002		4/30/2002
89.3.7b	Workforce Transition Support Summary May -June 30	6/30/2002		6/28/2002
89.3.7c	Workforce Transition Support Summary July 1-August 31	8/31/2002		
89.3.7d	Workforce Transition Support Summary Sept.1-30	9/30/2002		

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TO 95 – FSA University Modernization Support

ITR: Linh C. Nguyen

FSA Project Sponsor: Anne Teresa FSA Project Lead: Anne Teresa

Modernization Partner Project Lead: Howard M. Weitzner

July 26, 2002



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Overall Status



The task order is proceeding on schedule with regular milestones being met on schedule.

Project Funding	Dollar Amount
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$273,756.52 (2/2002 – 4/2002 deliverables)
*Contract Mod Amount(s)	\$230,787.39 – Mod \$256,473.33 – Mod
*Total \$\$ on Current Contract	\$761,017.24

Trend

Major Accomplishments Since Last Meeting

- Presented to FSAU, CIO, and Schools Channel the options and features of virtual classroom software to meet FSA's distance learning needs.
- Continued to advise FSAU on FY'03 strategic planning.
- Completed final revisions of training process materials and delivered to FSAU communications for branding.
- Presented the cost analysis tool to FSAU staff at the All Hands meeting.
- Continued development and deployment of performance (learning) consultant role and process.
- Continued support for "Effective Teams" effort.

Upcoming Activities / Target Dates

- Continue to advise FSAU on FY'03 strategic planning.
- Continue deployment of training development process through support of individual training teams.
- Plan process team lessons learned/celebration session.
- Continue cost analysis tool deployment.
- Continue development and deployment of performance (learning) consultant role and process.
- Continue support for "Effective Teams" effort.
- Support FSAU dedicated DL/FFEL update training team.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	⇔	 Task order proceeding on schedule. Task order modification accepted to extend current scope of work through 10-31-2002.
Scope	G	⇔	Scope is well defined and regularly reviewed with FSA.
Schedule	G	⇔	Milestones and deliverables on schedule
Cost	G	⇔	



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



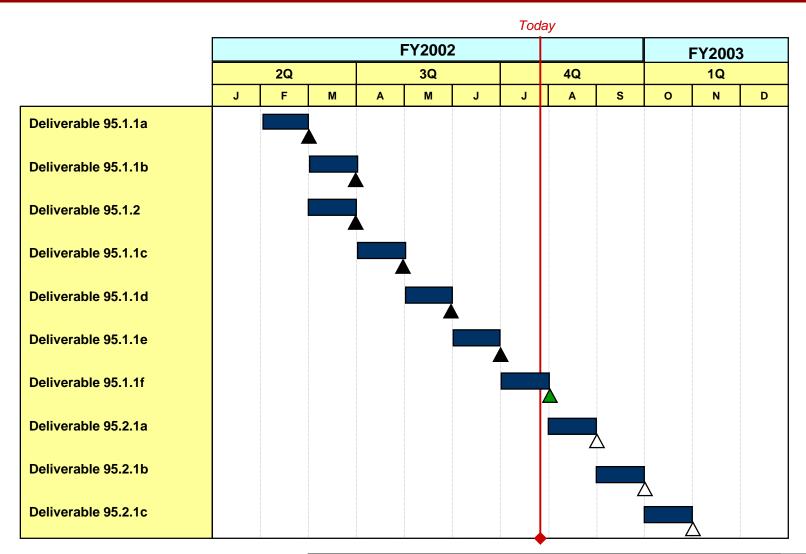
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline



Deliverable Schedule for TO 95-SFA University Modernization Support

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
95.1.1a	Training Services Summary-February	2/28/2002		2/28/2002
95.1.1b	Training Services Summary-March	3/31/2002		3/29/2002
95.1.1c	Training Services Summary-April	4/30/2002		4/30/2002
95.1.1d	Training Services Summary-May	5/31/2002		5/31/2002
95.1.1e	Training Serivces Summary-June	6/30/2002		6/30/2002
95.1.1f	Training Services Summary-July	7/31/2002		
95.1.2	Facilitative Leadership Conference	3/31/2002		3/22/2002
95.2.1a	Training Services Summary - August	8/31/2002		
95.2.1b	Training Services Summary - September	9/30/2002		
95.2.1c	Training Services Summary - October	10/31/2002		

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TO 97 – PAD Modernization Support

ITR: Linh Nguyen

FSA Project Sponsor: Dottie Kingsley

FSA Project Lead: Dottie Kingsley

Modernization Partner Project Lead: Linh Nguyen

July 26, 2002

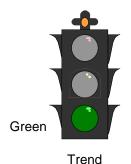


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Overall Status



Project proceeding according to timeline defined in the Task Order.

Project Funding	Dollar Amount		
IRB Approved Funding	\$0		
Total \$\$ on Initial Contract	\$73,937.87		
Contract Mod Amount(s)	\$26,220.70 – Mod 1		
Total \$\$ on Current Contract	\$100,158.57		

Major Accomplishments Since Last Meeting

■ 6/28/02- Deliverable 97.1.3a: Draft Program Management Best Practices Report

Upcoming Activities / Target Dates

■ 7/31/02- Deliverable 97.1.3b: Final Program Management Best Practices Report



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	⇔	Deliverable 97.1.3a approved.
Scope	G	\Leftrightarrow	On target
Schedule	G	*	All other activities on schedule as outlined in Task Order
Cost	G	⇔	On target



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



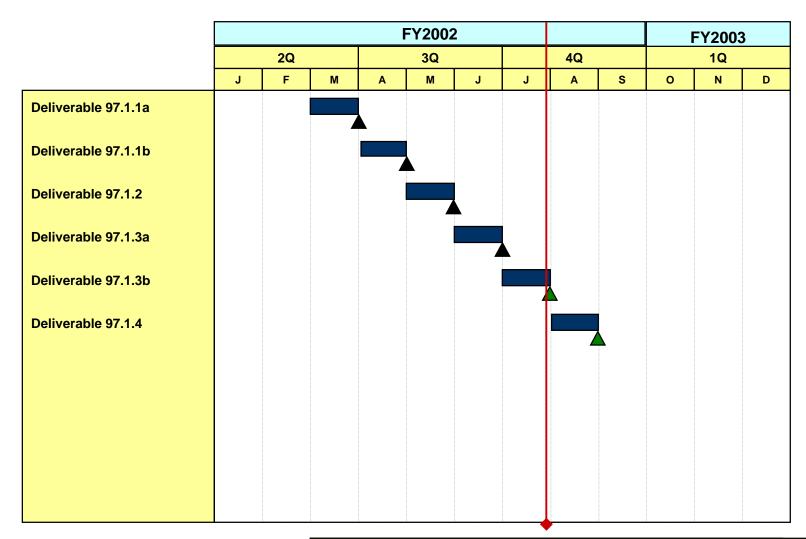
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline



Deliverable Schedule for TO 97 - Program Analysis Division Mod Support

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
97.1.1a	PAD Implementaiton Roadmap-Draft	3/29/2002		3/29/2002
97.1.1b	PAD Implementation Roadmap-Final	4/30/2002		4/30/2002
97.1.2	Framework & Approaches for PAD Projects	5/31/2002		5/31/2002
97.1.3a	Program Management Best Practices Report Draft	6/28/2002		6/28/2002
97.1.3b	Program management Best Practices Rpt-Final	7/31/2002		
97.1.4	Outreach Plan Assistance	8/30/2002		

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TO 110 – FP Data Mart Operations

ITR: None

FSA Project Sponsor: Stephen Hawald

FSA Project Lead: James Greene

Modernization Partner Project Lead: Scott A. McConaghie

July 26, 2002



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- Project Scorecard
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Overall Status



Operations Team is achieving its major milestones on schedule.

Project Funding	Dollar Amount		
IRB Approved Funding	\$172,649.40		
Total \$\$ on Initial Contract	\$172,649.40		
Contract Mod Amount(s)	\$0		
Total \$\$ on Current Contract	\$172,649.40		

Major Accomplishments Since Last Meeting

- Received 7 new FP DM SIRs, 6 were resolved (existing SIRs and new SIRs), 11 requests are outstanding.
- Submitted Deliverable 110.1.1a on 7/22/2002 as scheduled.
- Upgraded Informatica from v1.7 to v5.1.2 effective 7/15/02.

Upcoming Activities / Target Dates

- Support all on-going FP Data Mart Operations.
- Determine date to upgrade Microstrategy to v7i.
- Submit Deliverable 110.1.1b on 8/7/02 as scheduled.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	 Task Order deliverable has been accepted on time per the contract. Task Order period is from 6/1/02 thru 12/31/02, with follow on optional periods.
Scope	G	\Leftrightarrow	No changes in scope.
Schedule	G	\Leftrightarrow	No schedule issues.
Cost	G	⇔	No cost issues.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



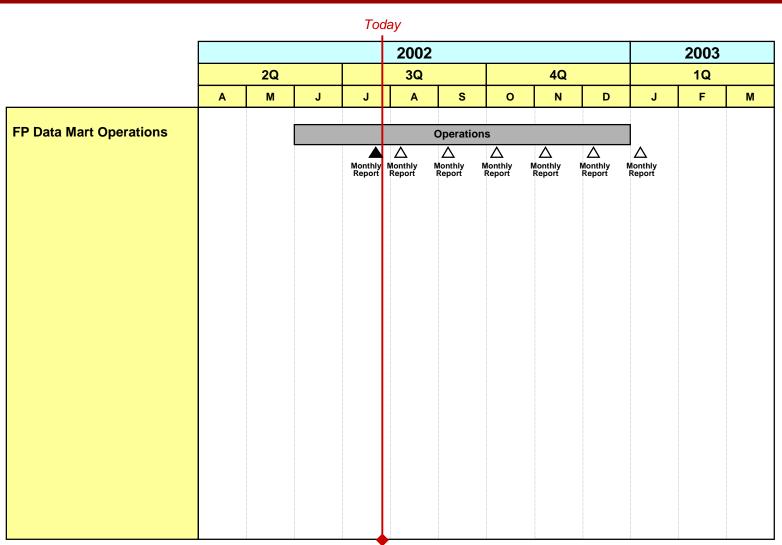
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline



Deliverable Schedule for TO 110 - Data Mart Operations, Release 2

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
110.1.1a	Data Mart Operations Monthly SLA Metrics Rpt June	7/22/2002		7/22/2002
110.1.1b	Data Mart Operations Monthly SLA Metrics Rpt July	8/7/2002		
110.1.1c	Data Mart Operations Monthly SLA Metrics Rpt August	9/7/2002		
110.1.1d	Data Mart Operations Monthly SLA Metrics Rpt September	10/7/2002		
110.1.1e	Data Mart Operations Monthly SLA Metrics Rpt October	11/7/2002	11/21/2002	
110.1.1f	Data Mart Operations Monthly SLA Metrics Rpt November	12/7/2002		
110.1.1g	Data Mart Operations Monthly SLA Metrics Rpt December	1/7/2003		

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TO 51 – Rational Tool Implementation Support

ITR: Elisabeth Schmidt

FSA Project Sponsor: Charlie Coleman

FSA Project Lead: Frank Kidd

Modernization Partner Project Lead: Ron Langkamp

July 26, 2002



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F S A F E D E R A L STUDENT AID We Help Put America Through School

Overall Status



Rational tool deployment efforts continue. The team finished Rational 2002 installation and upgrade and is conducting load and performance tests. Target completion date is on schedule for 8/6/02.

Project Funding	Dollar Amount
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$649,957.44
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$649,957.44

Major Accomplishments Since Last Meeting	Upcoming Activities / Target Dates
 Rational Upgrade performance testing on the following Rational version 2002 applications on the newly acquired GFE machine on the VDC: RequisitePro, ReqWeb, ClearQuest, and ClearQuest Web is underway and expected to be complete by 8/2/02. Completed the implementation for CR, SIR and issues tool in ClearQuest for the CRM-4FSA team. Completed prototype of EAI ClearCase processes. Implemented the ClearCase process to automate EAI source code policy. Continued administration work on the ECM ClearQuest tool. Isolated Concurrent user error for ClearQuest web solution. Testing alternatives. Conducted the ClearQuest and RequisitePro demo for CRM-4FSA users. 	 Finalize configuration of the new Rational ClearQuest and RequisitePro host. (8/2) Finish testing alternative processing of the ClearQuest web E-Mail rules to solve concurrent user error. (8/6) Disable existing ReqWeb and ClearQuest Web applications on old server and convert users to the SFANT018 box. (8/2) Define NSLDS needs and possible use of Rationa in support of their overall development effort. (8/30) Continue Rational long term planning, including Oracle FY 03 capacity, FMS ClearCase, and hardware upgrade planning. (8/22) Continue administration work on the ECM ClearQuest tool. (ongoing)



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	 Deliverable 51.1.3f – 'Monthly Tool Support Activity Report – July' was accepted by FSA. A Modification to the request to Mod the Task order was initiated by FSA was submitted on 7/23/02. This modification of the proposal accommodates a change in scope that extends the required support by three months. This change adds three deliverables, increases the period of performance to 12/7/02 and results in a \$173,196.08 increase in the overall price to \$823,153.53.
Scope	Y	1	 The Scope of the project has not changed from the Task Order Resolution in progress. The ECM tool pilot activity has required substantially more support time than originally planned. Continued support of the ECM effort is underway but not sustainable long term. A Modification request of ECM Task Order (TO 90) submitted 7/9/02 will resolve the resource constraint issue by designating a Tool administrator for through November. Long term tool ownership issue has been mitigated and will develop a long term solution with IT Services and ECAD leads.
Schedule	G	\(\begin{array}{c} \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\	 Deliverable 51.1.3f – 'Monthly Tool Support Activity Report – July' was accepted. Deliverable 51.1.3g - 'Monthly Tool Support Activity Report – August' is on schedule for an August 7 delivery.
Cost	G	⇔	Overall delivering as planned and within budget.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Pilot Projects

ClearQuest

- **EAI/ITA** The EAI and ITA ClearQuest schema was created by Josh Stauffer in July 2001. The implementation predated the Modernization Partner Rational team.
- **ECM** Users were added for the 3 new pilot projects: FASFA CPS, Pin Site. 30 Additional Userids have been established, which cover the core Modernization application teams (including FMS, IFAP, SAIG, FP DataMart and CMDM).
- Consistent Answers The first Release of the CRM4FSA implementation for the 3 record types: SIR's, CR's and Issues is complete. The initial set-up of Internal Users for the solution is complete.
- **Portals Rollout** The Portals Rollout SIR Tracking schema was implemented on March 7, 2002. It is being used by the testing and development teams to track SIRs.
- **FSA Security** The FSA Security Corrective Actions tracker was implemented in February and is being maintained by Bob Ingwalson.
- **SLC** The SLC Change Control and Library Item schemas were implemented on March 6, 2002 and were turned over to Lana Gourdine for on-going maintenance.
- Application Excellence The Credit Management Data Mart Request (CMDM) and IFAP Schools Portal schema is in production and used to track SIRs and enhancement request. The process and tool maintenance has been turned over to Indus Corporation.
- **COD** The COD Change Request schema went live on April 29th, but due to support needs the solution is not in production at this time.

ClearCase

- **FMS** The FMS development team and database administrators, 18 users, have been trained and are using ClearCase as their code repository. It is now in place to be used to create FMS builds.
- **EAI** The EAI Unix ClearCase repository was implemented on 5/31. Continued prototyping and refining EAI ClearCase processes. Configured ClearCase to automate EAI source code policy.
- NSLDS The Rational team has met with the NSLDS development leads and will define detailed needs and requirements for design of a ClearCase implementation with the VDC.
- **eCBS** The Rational team will support the move of existing ClearCase implementation that Beacon implemented to the VDC. The Rational team is helping with migration planning.
- **Portals Rollout** The Portals Rollout ClearCase implementation is complete. Currently the team is using Visual SourceSafe. There is no timetable for when they will begin using ClearCase.



Pilot Projects (continued)

RequisitePro

- **Lender Payment Process Redesign** This project predates the Modernization Partner Rational team. RequisitePro was implemented for them by Samson Abebe in September 2001.
- **eZ-Audit** The eZ-Audit RequisitePro project was turned over to production on 6/27. The project is stored on the EDNET. Three users were setup to be able to access the project. Some initial coaching and project administration was completed by Jay Niemczyk and on-going administration of the project was turned over to Maja Dragnic, the team administrator of the project.
- NSLDS The NSLDS team will review the RequisitePro tool to determine if the application will support
 their ongoing management of Requirements. The application team has completed the Requirement
 definition phase and would need to load completed requirements into the RequisitePro 2002 version.
 Expect evaluation to be completed by the end of August.
- **COD** A RequisitePro project was created on the Rational NT server on the VDC for COD. The requirement types and requirement attributes were created. Users will be added and the existing requirements loaded into the project after RequisitePro is upgraded to version 2002 (scheduled to be completed 7/26).
- **DMCS** The DMCS project is on hold. No additional work on the RequisitePro project is expected this Fiscal Year.



Integrated Timeline

Deliverables	Delivery Date	Status	Comments
51.1.3f Monthly Tool Support Activity Report – July	7/8/2002	July Report Approved	July report was approved.
51.1.3g Monthly Tool Support Activity Report - August	8/7/2002	August Report On Schedule	



Key Issues & Decisions

Issue/ Decision Required	On Point	Target Date	Status Comments
Develop and submit the Service Level Agreement for the Rational server and application portfolio managed at the VDC.	Frank Kidd	7/31	A new SLA will be developed after the Rational upgrade to the new server has been completed.
Rational applications need to reside on a dedicated server. Non-Rational applications need to be reviewed for removal from the Rational server.	Frank Kidd, Paul Capotosto, and the VDC	TBD	RequisitePro and ClearQuest web applications were moved to the newly acquired GFE machine on 7/2. Tests are still being conducted on the new implementations. ClearCase for Windows will stay on the existing server for the time being.
RequisitePro encounters an ODBC error when trying to connect to projects on the VDC from either EDLAN desktops or computers on the Accenture LAN.	Samson Abebe	Resolved	RequisitePro was moved to the newly acquired GFE machine. Initial tests were successful. Further tests confirmed errors have been resolved and no database connectivity issues were encountered.
Memory leaks have occurred on the Rational web server causing ClearQuest web to go down.	Samson Abebe and the VDC	8/5/02	The concurrent user issue has been isolated to E-Mail rule processing in Rational. The error does not cause a server shutdown but causes a "server busy error" for user. The Rational team is working the issue, isolating the error and identifying risks and alternatives.

Deliverable Schedule for TO 51 R1-Rational Tool Implementation

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
51.1.1	Prepare and Rollout Tool Support Program	10/16/2001	11/16/2001	11/16/2001
51.1.2	Implementation Guide-Tool Rollout to Pilot Project(s)	1/15/2002	1/31/2002	1/31/2002
51.1.3a	Monthly Tool Support Activity Report-February	2/7/2002		2/7/2002
51.1.3b	Monthly Tool Support Activity Report-March	3/7/2002		3/7/2002
51.1.3c	Monthly Tool Support Activity Report-April	4/7/2002		4/8/2002
51.1.3d	Monthly Tool Support Activity Report-May	5/7/2002		5/7/2002
51.1.3e	Monthly Tool Support Activity Report-June	6/7/2002		6/7/2002
51.1.3f	Monthly Tool Support Activity Report-July	7/7/2002		7/8/2002
51.1.3g	Monthly Tool Support Activity Report-August	8/7/2002		
51.1.3h	Monthly Tool Support Activity Report-September	9/7/2002		

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TO 69 - ITA Release 3.0

ITR: Paul Peck

FSA Project Sponsor: Ganesh Reddy

FSA Project Lead: Ganesh Reddy

Modernization Partner Project Lead: Alex LeFur

July 26, 2002



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Overall Status



ITA Release 3.0 deliverables are on time and on schedule.

Project Funding	Dollar Amount
IRB Approved Funding	\$3.5 million
Total \$\$ on Initial Contract	\$2,847,974.81
Contract Mod Amount(s)	\$417,971.20
Total \$\$ on Current Contract	\$ 3,265,946.01



Major Accomplishments Since Last Meeting

- Provided extensive application support to IFAP Operations team investigated problems and performed deployment debugging
- Identified root cause of deployment failures on a production server, notified VDC and suggested solutions
- Worked with eZ-Audit application team to review Use Cases
- Researched and created an initial list of Single Sign On architecture options
- Coordinated re-networking of FMS/LaRS performance test environment
- Continued support of FAFSA in production
- Attended CSC capacity planning meeting for FAFSA, CPS and PIN site.
- Assisted CSC with preparation for disaster recovery test for IFAP, Schools Portal, and eCB
- Resolved performance test environment issues with Students.gov
- Presented an overview of ITA's products and services to FSA Senior Leadership

Upcoming Activities / Target Dates

- Application Maintenance Services Report (July)
- WebSphere Application Server upgrade to 3.5.5 in the production environment
- Sign-off on Quarterly Services Report deliverable
- Monthly Tech Arch Integration Meeting (8/1)



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	⇔	•ITA Release 3.0 Modernization funding has been approved by the IRB. An operational funding gap of \$400,000 has been closed, as SFA has allocated funding for maintenance services.
Scope	G	⇔	•ITA R3.0 proposed scope approved by the IRB
Schedule	G	⇔	•All tasks on schedule
Cost	G	⇔	■Contract costs are on target



High Risk – Significantly impacts
Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



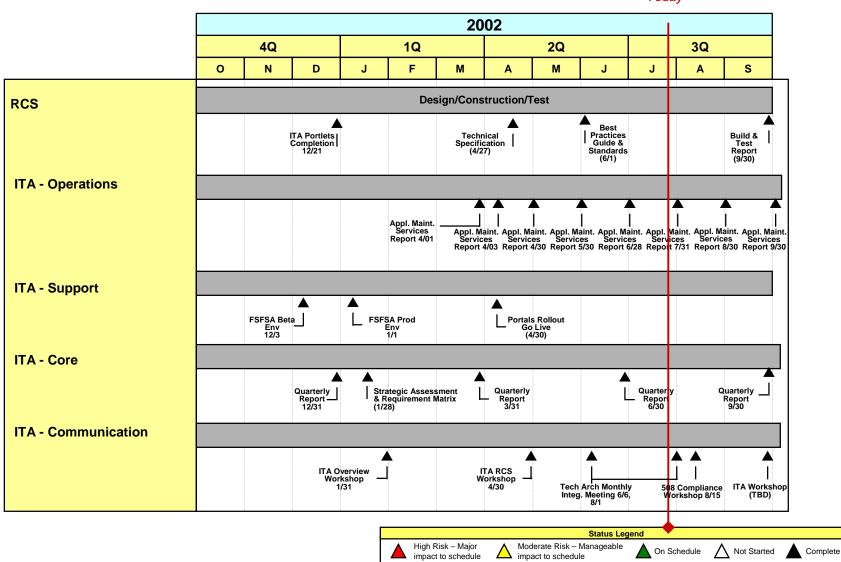
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost





Integrated Timeline

Today





Major Risks

Risk	On Point	Mitigation Actions	Impact on Cost or Schedule	Status
Need to ensure teams use RCS components	Wayne Chang	Meeting with teams and providing support as needed. Conducted RCS Workshop on April 30.		On schedule

Deliverable Schedule for TO 69-SFA Integrated Technical Architecture Release 3.0

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
69.1.1	ITA Release 3.0 Strategic Assessment	2/1/2002		2/1/2002
69.1.2	Release 3.0 Requirements Traceability Matrix	2/1/2002		2/1/2002
69.1.3	ITA Release 3.0 Technical Specification	4/27/2002	5/6/2002	5/6/2002
69.1.4	ITA Release 3.0 Best Practices Guide and Standards	6/6/2002		6/4/2002
69.1.5	ITA Release 3.0 Build & Test Report	9/30/2002		
69.1.6a	Technical Architecture Services Report-1Q FY02	2/1/2002		2/1/2002
69.1.6b	Technical Architecture Services Report-2Q FY02	3/31/2002		4/1/2002
69.1.6c	Technical Architecture Services Report-3Q FY02	6/30/2002		6/28/2002
69.1.6d	Technical Architecture Services Report-4Q FY02	9/30/2002		
69.2.1a	Application Maintenance Services Rpt-Oct 2001-Feb 2002	3/28/2002		4/2/2002
69.2.1b	Application Maintenance Services Rpt-March 2002	3/28/2002		4/3/2002
69.2.1c	Application Maintenance Services Rpt-April 2002	4/30/2002		5/1/2002
69.2.1d	Application Maintenance Services Rpt-May 2002	5/30/2002		6/1/2002
69.2.1e	Application Maintenance Services Rpt-June 2002	6/28/2002		6/28/2002
69.2.1f	Application Maintenance Services Rpt-July 2002	7/31/2002		
69.2.1g	Application Maintenance Servcies Rpt-August 2002	8/30/2002		
69.2.1h	Application Maintenance Services Rpt-September 2002	9/30/2002		

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TO 80 - EAI Core Architecture Release 3.0

ITR: Paul Peck

FSA Project Sponsor: Denise Hill FSA Project Lead: Ganesh Reddy

Modernization Partner Project Lead: Paul J. Peck

July 26, 2002



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F S A F E D E R A L STUDENT AID We Help Put America Through School

Overall Status



Trend

The overall project status is green. The team continues to develop the Release 3.0 operations strategy, gather requirements from applications soon to be using the EAI Bus, provide integration support to application teams through workshops and integration meetings, and supporting the development of application interfaces.

Project Funding	Dollar Amount
IRB Approved Funding	\$ 3.5 Million
Total \$\$ on Initial Contract	\$ 3,122,430.31
Contract Mod Amount(s)	\$ 299,986.30 (Mod 1)
Total \$\$ on Current Contract	\$ 3,422,416.60

^{**\$100,000} for IV&V and \$278,00 for software are allocated, but not yet disbursed.

Major Accomplishments Since Last Meeting

- Provided Core Services support to COD interfaces team, FARS retirement team, FP DataMart team and eCampus Based.
- NSLDS II Data Acquisition Tech Arch Design complete.
- EAI team built interface between SAIG and FMS for Mellon Bank file on fund remittance.

Upcoming Activities / Target Dates

- Continue to support FMS and COD for UAT and IST through the EAI Bus.
- Continue to work on Interface Reposity.
- Prepare for EAI Workshop. (8/14)
- Prepare Build and Test Report deliverable. (9/6)
- EAI, in cooperation with ITA, has started the design of a prototype SOAP (Simple Object Access Protocol) interface that has the potential to provide connectivity with other government agencies and outside entities.
- EAI will present to Senior Leadership Council. (7/31)
- Conduct EAI Integration Monthly Meeting. (8/1)



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	On schedule.
Scope	G	⇔	Task Order is up to date with the latest modification.
Schedule	G	⇔	On schedule.
Cost	G	⇔	Overall cost on track.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



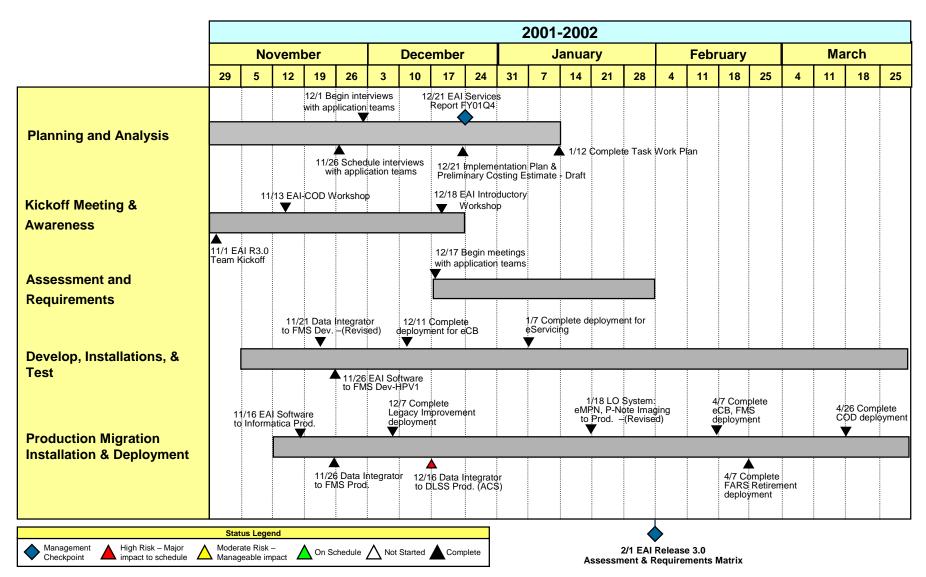
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan

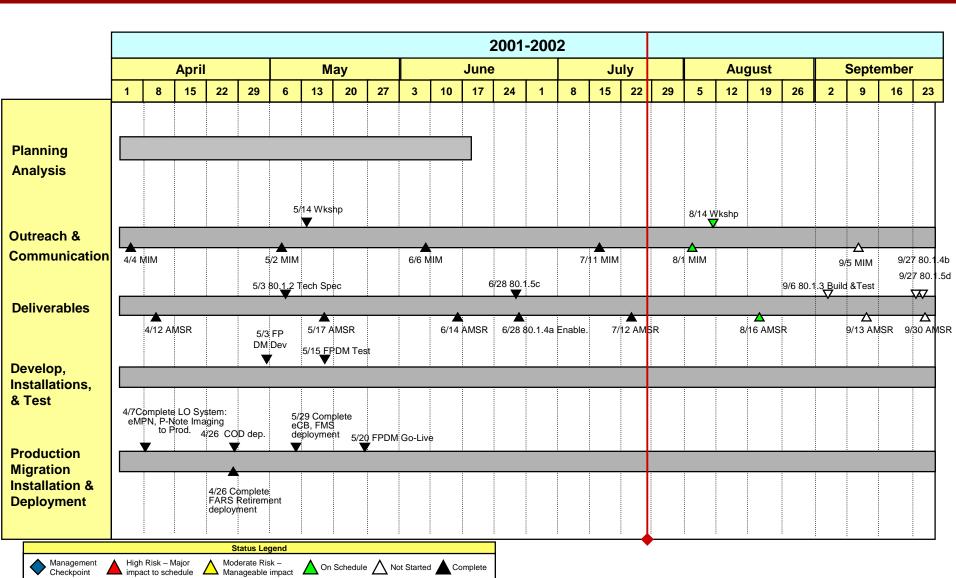


Integrated Timeline





Integrated Timeline (cont'd)





Major Risks

Risk	On Point	Mitigating Actions	Impact on Cost and/or Schedule	Status
DLSS is unable to communicate with the EAI Bus via MQSeries (EAI Messaging Product). The DLSS OpenVMS system returns TCP/IP errors when the MQSeries listener attempts to start	Eric Suzuki	7/26 HP and IBM continue to work on solution. Progress has been made in eliminating the TCPIP error. If a solution is not in place, a permanent FTP interface will be implemented. 7/12 Currently we are manually FTP'ing files between DLSS. This is not a long-term solution. Multiple conference calls between IBM and HP have taken place. IBM has provided HP with MQSeries code for troubleshooting purposes. At this point in time, HP cannot tell us why we are receiving the TCP/IP error. 6/21 HP and IBM working to resolve channel issue. Manual workaround in place for the interim. 4/26 The Open VMS, MQSeries, and Data Integrator upgrades were completed in the DLSS test environment on 4/25. Testing will follow during the week of 4/29. 4/19 The current strategy is to wait to implement the Open VMS upgrade. Current software versions of the EAI architecture will be deployed to Production. Once the new version of the Data Integrator product is released, then upgrades for Data Integrator, Open VMS, and MQSeries will be tested and implemented at once.	MQSeries channels between the OpenVMS system and bus servers are unable to communicate, thus data transfer via MQSeries is disabled.	Open.

Deliverable Schedule for TO 80 - EAI Core Archtecture, Release 3.0

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
80.1.1	EAI Release 3.0 Assessment & Requirements Matrix	2/1/2002		2/1/2002
80.1.2	EAI Release 3.0 Technical Specification	5/3/2002		5/3/2002
80.1.3	EAI Releast 3.0 Build and Test Report	9/6/2002		
80.1.4a	EAI Release 3.0 Application Enablement Guide (Preliminary)	6/28/2002		6/28/2002
80.1.4b	EAI Release 3.0 Application Enablement Guide (Final)	9/27/2002		
80.1.5a	EAI Release 3.0 Services Report - FY02Q1	1/31/2002		1/31/2002
80.1.5b	EAI Release 3.0 Services Report - FY02Q2	3/29/2002		3/29/2002
80.1.5c	EAI Release 3.0 Services Report - FY02Q3	6/28/2002		6/28/2002
80.1.5d	EAI Release 3.0 Services Report - FY02Q4	9/27/2002		
80.2.1a	EAI Application Maintenance Services Report-Nov 2001 thru Feb 2002	3/29/2002		3/21/2002
80.2.1b	EAI Application Maintenance Services Report-March 2002	4/12/2002		4/12/2002
80.2.1c	EAI Application Maintenance Services Report-April 2002	5/17/2002		5/17/2002
80.2.1d	EAI Application Maintenance Services Report-May 2002	6/14/2002		6/14/2002
80.2.1e	EAI Application Maintenance Services Report-June 2002	7/12/2002		7/12/2002
80.2.1f	EAI Application Maintenance Services Report-July 2002	8/16/2002		
80.2.1g	EAI Application Maintenance Services Report- August 2002	9/13/2002		
80.2.1h	EAI Application Maintenance Services Report-September 2002	9/30/2002		

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TO 81 – Program Management & Leadership

ITR: Elisabeth Schmidt

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Carol Seifert

Modernization Partner Project Lead: Eric Stackman

July 26, 2002



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Overall Status



Program Management & Leadership is currently in green status.

Project Funding	Dollar Amount
IRB Approved Funding	\$9,000,000.00
Total \$\$ on Initial Contract	\$8,999,851.04
Contract Mod Amount(s)	\$0.00
Total \$\$ on Current Contract	\$8,999,851.04





Major Accomplishments Since Last Meeting

- Continued to release updated Master Schedule
- Submitted 4 Task Order proposals: TO51 Mod 1 Rational Tool Support, TO85 Mod 2 – BTA Phase III, TO87 Mod 1 R1 – SLC Deployment, and TO107 – CFO Transformation.
- Continued staff security effort 480 of 480 complete.
- Continued subcontractor negotiation efforts 39 signed and active, 8 in progress, and 37 inactive.

Upcoming Activities / Target Dates

- Continue to update and manage Master Schedule
- Continue effort to have each Modernization Partner staff member execute a Notice of Criminal Liability under the Privacy Act statement and an OF-306 Declaration for Federal Employment form.
- Continue negotiation efforts with multiple subcontractors.
- Continue to work and submit outstanding Task Order proposals: TO77 WO2 Mod 2 – COD SIS, TO77 WO5 Mod 1 R2 – Consistent Answers ATP, TO79 Mod 1 – Portal Rollout Plan, TO109 – eSignature, and TO110 Mod 1 – FP Data Mart Ops.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\Leftrightarrow	The task order has been awarded and is on schedule
Scope	G	⇔	PM&L scope is stable.
Schedule	G	⇔	 PM&L is on schedule. Upcoming deliverables include revised Modernization Blueprint based on feedback from the FSA Spring Conference and Congressional briefings.
Cost	G	*	PM&L cost is stable.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



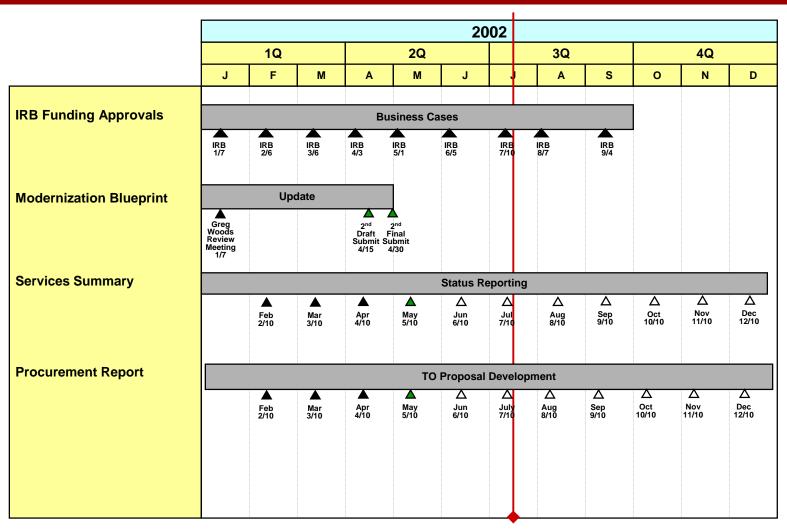
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline



Deliverable Schedule for TO 81-Program Management & Leadership

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date	
81.1.1a	FY02 Modernization Blueprint Update-Incorporation of Final Comments	2/15/2002	11/11/2011		
81.1.1b	FY02 Modernization Blueprint Update-Productin	2/28/2002	11/11/2011		
81.1.2a	FY02 Modernization Blueprint Update-Initial Draft	10/15/2002			
81.1.2b	FY03 Modernization Blueprint Update-Initial Draft	11/30/2002			
81.1.3a	Program Management Services Summary-December 01	1/10/2002		1/10/2002	
81.1.3b	Program Management Services Summary-January 02	2/10/2002		2/10/2002	
81.1.3c	Program Management Services Summary-February 02	3/10/2002		3/10/2002	
81.1.3d	Program Management Services Summary-March 02	4/10/2002		4/10/2002	
31.1.3e	Program Management Services Summary-April 02	5/10/2002		5/10/2002	
31.1.3f	Program Management Services Summary-May 02	6/10/2002		6/10/2002	
31.1.3g	Program Management Services Summary-June 02	7/10/2002		7/10/2002	
31.1.3h	Program Management Services Summary-July 02	8/10/2002			
31.1.3i	Program Management Services Summary-August 02	9/10/2002			
31.1.3j	Program Management Services Summary-September 02	10/10/2002			
31.1.3k	Program Management Services Summary-October 02	11/10/2002			
31.1.3l	Program Management Services Summary-November 02	12/10/2002			
31.1.4a	Program Services Summary-December 01	1/10/2002		1/10/2002	
31.1.4b	Program Services Summary-January 02	2/10/2002		2/10/2002	
31.1.4c	Program Services Summary-February 02	3/10/2002		3/10/2002	
31.1.4d	Program Services Summary-March 02	4/10/2002		4/10/2002	

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Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
81.1.4e	Program Services Summary-April 02	5/10/2002		5/10/2002
81.1.4f	Program Services Summary-May 02	6/10/2002		6/10/2002
81.1.4g	Program Services Summary-June 02	7/10/2002		7/10/2002
81.1.4h	Program Services Summary-July 02	8/10/2002		
81.1.4i	Program Services Summary-August 02	9/10/2002		
81.1.4j	Program Services Summary-September 02	10/10/2002		
81.1.4k	Program Services Summary-October 02	11/10/2002		
81.1.4l	Program Services Summary-November 02	12/10/2002		

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TO 85 – Business-Technology Alignment Phase II

ITR: Paul Peck

FSA Project Sponsor: Steve Haywald

FSA Project Lead: Denise Hill

Modernization Partner Project Lead: Karen Anderson

July 26, 2002



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Overall Status



■TO 85 is on schedule.

- ■The last AWG Meeting was held on July 24. The next meeting is scheduled for July 24.
- ■The AWG will vote on adopting the electronic mass mailing recommendations on July 24.

Project Funding	Dollar Amount
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$924,996.65
Contract Mod Amount(s)	\$(230,075.27) – Mod 1 \$234,985.12 – Mod 2
Total \$\$ on Current Contract	\$929,906.50

Trend

Major Accomplishments Since Last Meeting

- Conducted the AWG meeting on July 24.
- Prepared and distributed the meeting minutes
- Continued updating the TIB ACCESS database.
- Completed the draft Electronic Mass Mailing white paper.
- Continued working with both Popkin and Ptech to complete a subcontract agreement
- Selected Popkin as the enterprise architecture support tool after being unable to reach a sub-contracting agreement with Ptech
- Continued working with the VDC on scheduling the enterprise architecture tool installation
- Received signoff on the June status report which included the Standards, Policy and Products Guide
- Conducted interviews of the AWG members to solicit feedback on the AWG meetings and charter
- Began defining a new strategy for AWG meetings and charter
- Modified the task order to incorporate the Popkin into the scope

Upcoming Activities / Target Dates

- Prepare for and conduct the next AWG meeting.
- Consolidate the feedback received from the AWG members and prepare a summary to present at the next AWG meeting
- Prepare for the software installation of the Popkin tool
- Begin working with Popkin on collecting the support tool requirements
- Continue updating the Technology Infrastructure Blueprint (TIB) and begin the development of the monthly status report deliverable
- Receive signoff on the modified task order



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	\(\)	Task Order is on schedule.
Scope	G	\Leftrightarrow	
Schedule	G	⇔	Task Order is on schedule.
Cost	G	*	Task Order is on schedule.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

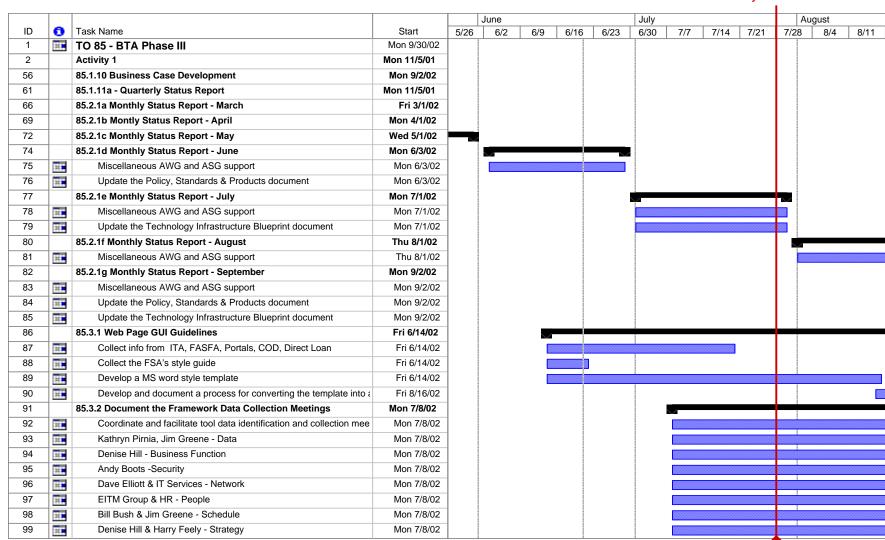


^{*} Per current plan



Integrated Timeline

Today



Deliverable Schedule for TO 85-Business Technology Alignment (BTA)- Phase II

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date	
85.1.01	Phase II Project Plan	1/14/2002		1/11/2002	
85.1.02	Updated IT Standards Guide	1/25/2002		1/25/2002	
85.1.03	First ASG Review Document	2/1/2002		2/1/2002	
85.1.04	Support Tool Functional Requirements Document	1/11/2002		1/11/2002	
85.1.05	Documented Decision to Build, Buy, or Enhance Existing Tools	3/8/2002		3/6/2002	
85.1.06	Tool Solution Design (Optional)	9/27/2002			
85.1.07	Production Readiness Review Document (Optional)	9/27/2002			
85.1.08	Tool Deployment (Optional)	9/27/2002			
85.1.09	Published Technology Infrastructure Blueprintn (Optional)	9/27/2002			
85.1.10	Business Case	9/27/2002			
85.1.11a	Quarterly Status Reports	1/7/2002		1/7/2002	
85.1.11b	Quarterly Status Reports	4/7/2002			
85.1.11c	Quarterly Status Reports	7/7/2002			
85.1.11d	Quarterly Status Reports	9/27/2002			
85.1.6	Tool Solution Design	9/27/2002			
85.1.7	Production Readiness Review Document	9/27/2002			
85.1.8	Tool Deployment	9/27/2002			
85.1.9	Published Technology Infrastructure Blueprint	9/27/2002			
85.2.1a	Monthly Status Report-March	3/30/2002		3/29/2002	
85.2.1b	Monthly Status Report-April	4/30/2002		4/30/2002	

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Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
85.2.1c	Monthly Status Report-May	5/30/2002		6/3/2002
85.2.1d	Monthly Status Report-June	6/30/2002		6/30/2002
85.2.1e	Monthly Status Report-July	7/31/2002		
85.2.1f	Monthly Status Report-August	8/31/2002		
85.2.1g	Monthly Status Report-September	9/27/2002		

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TO 90 – Enterprise Configuration Management Implementation (ECMI)

ITR: Elisabeth Schmidt

FSA Project Sponsor: Charlie Coleman

FSA Project Lead: Neil Sattler

Modernization Partner Project Lead: J. Ronald Langkamp

July 26, 2002



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- Overall Status
- Project Scorecard
- ECM Integrated Timeline
- ECM Tool Integrated Pilot Timeline
- CM Project Deployment Detail
- Key Issues & Decisions
- Deliverables Schedule

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Overall Status



Trend

Project is proceeding according to schedule set in the Task Order. The Enterprise Change Management (ECM) Tool has been fully rolled-out to 8 of 28 FSA Production Application Teams. the Tool has been used to log, track and manage over 95 CRs submitted by Application Teams. Over 55 Users have been provided formal ECM Tool Training. ECM is becoming the data of record for Data Center change management activity across FSA.

Project Funding	Dollar Amount
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$175,000
Contract Mod Amount(s)	\$524,969.62
Total \$\$ on Current Contract	\$699,969.62

Major Accomplishments Since Last Meeting

- FMS, Students & FP Portal have completed the transition to Tool Use and have submitted live CRs into the Tool
- SAIG, FP DataMart, and CMDM are fully trained and capable of submitting CRs via the ECM Tool and should do so at their discretion
- ECM Rollout activities are scheduled/underway with the following: NSLDS, eCB, IFAP/Schools Portal, CRM4FSA ("consistent Answers), COD, Rational Support, Policy Guidance Database
- The ECM Tool is now providing the Data of Record for discussion at 4 weekly Status Meetings (VDC Prod Sys, VDC Dev Sys, FAFSA & CPS)
- Conducted CM Mentoring and Support Community of Practice Kickoff Meeting on 7/24
- Resubmitted 90.1.2 on 7/26 Enterprise Repository
- Submitted Mod 01 for additional funding to cover increased deployment scope on 7/9/02
- Documented User ID Request Process

Upcoming Activities / Target Dates

- Operating Partner Pilot Mid-Point/Interim Executive Review Session on 8/1 (rescheduled from 7/25/02)
- Operating Partner Pilot Final Executive Review Session on 8/15
- Completion of core Modernization Partner ECM Tool Roll-out on 8/15
- Deliverable 90.1.1h due on 8/7 July Progress Report



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	*	 90.1.2 delivered on schedule – Comments received from FSA, and modifications were completed and resubmission was made on 7/26/02. 90.1.1g delivered on schedule
Scope	Y	(Mod 01 submitted on 7/09/02 in review. An additional \$313,630 has been requested to cover increased scope of full deployment of the ECM to selected Modernization projects and broader deployment objectives for operating partner use. The ECM tool needs to have a tool maintenance resource added to manage needs effectively and free up Rational tool Support resources. Mod 01 builds out an improved impact analysis process and improves integration with architecture teams and standards review. Mod 01 covers establishment of an Enterprise Level change control group to resolve escalated change issues raised by affected teams.
Schedule	G	⇔	 Project on schedule Operating Partner Pilot Mid Point review was delayed one week based on limited resource availability. 90.1.2 – FSA Approval review in process 90.1.16 – FSA Approval review in process
Cost	G	⇔	Project within cost



High Risk – Significantly impacts
Project schedule/cost
ex) 4+ weeks over schedule
10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost

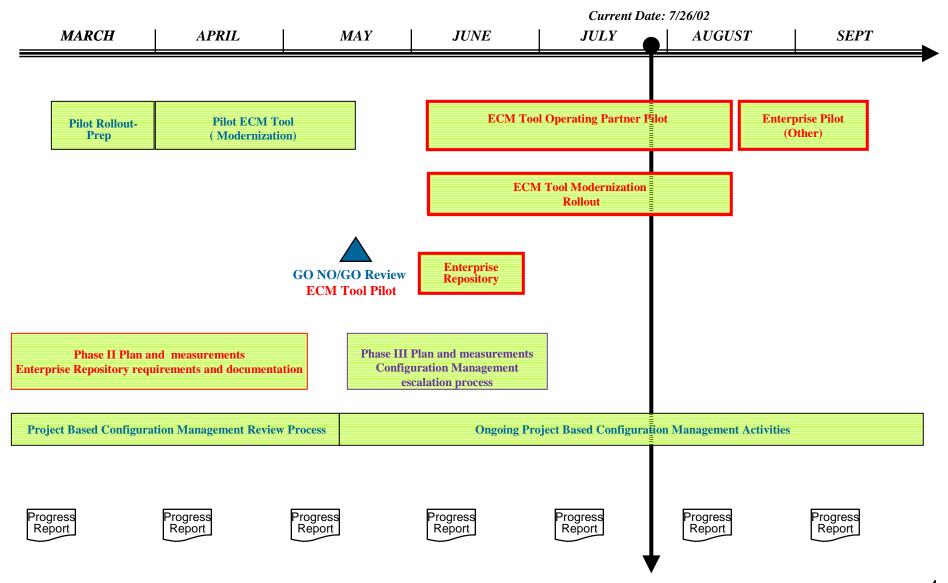


Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



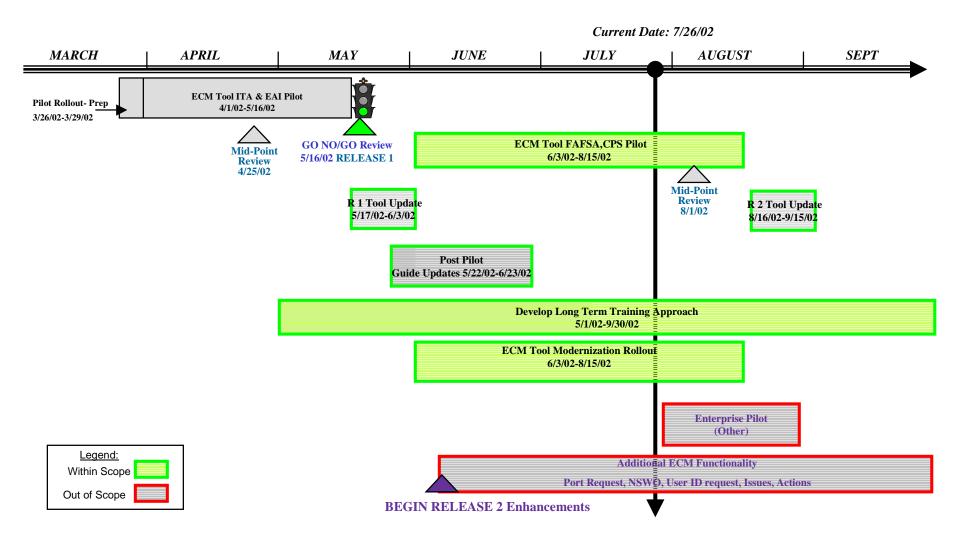


Integrated Timeline





ECM Tool – Integrated Pilot Timeline





Key Issues & Decisions

Issue / Decision Required	On Point	Target Date	Impact on Cost and/or Schedule	Status Comments
Operating Partner ECM tool Pilot Mid-Point Executive Review Session	Ron Langkamp, Keith Wilson	8/1/02		Will determine success of the Operating Partner Effort to Date and plans for next steps. Rescheduled from planned 7/25 date due to lack of participant availability.
Operating Partner ECM Tool Pilot Final Executive Review Session	Ron Langkamp, Keith Wilson	8/15/02		Will determine what next steps should be taken regarding ECM Tool Rollout to other Operating Partners

Deliverable Schedule for TO 90M1 -Enterprise Configuration Management Implementation

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
90.1.1a	Progress Report-October-December 2001	2/7/2002		2/28/2002
90.1.1b	Progress Report-January 2002	2/7/2002		2/28/2002
90.1.1c	Progress Report-February 2002	3/7/2002		3/7/2002
90.1.1d	Progress Report -March 2002	4/7/2002		4/5/2002
90.1.1e	Progress Report - April 2002	5/7/2002		5/7/2002
90.1.1f	Progress Report - May 2002	6/7/2002		6/7/2002
90.1.1g	Progress Report - June 2002	7/7/2002		7/8/2002
90.1.1h	Progress Report - July 2002	8/7/2002		
90.1.1i	Progress Report - August 2002	9/7/2002		
90.1.1j	Progress Report - September 2002	10/7/2002		
90.1.2	Enterprise Repository	5/24/2002		5/24/2002

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TO 92 - Security Policy & Program Support

ITR: None

FSA Project Sponsor: Stephen Hawald

FSA Project Lead: Andrew Boots

Modernization Partner Project Lead: Yateesh Katyal / J. Michael Gibbons

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Overall Status





The FSA Modernization Partner team is supporting the FSA Security Program and working with the FSA Security Champion and staff.

Project Funding	Dollar Amount
IRB Approved Funding	\$600,000
Total \$\$ on Initial Contract	\$599,983.28
Contract Mod Amount(s)	None.
Total \$\$ on Current Contract	\$599,983.23

Trend

Major Accomplishments Since Last Report

- Created template FSA responses for NIST self assessments including applicable policy sections.
- Proposed ideas for FSA-wide Security & Privacy Awareness Day events.
- Began creation of Security & Privacy Awareness Day advertising and event material.
- Attended meeting with FSA SSO's and ED OCIO representative discussing NIST self assessment requirements.
- Reviewed ED draft IT Security Compliance Plan.
- Met with LMS SSO to discuss GISRA next steps.
- Attended ED security cost estimation tool training.
- Met with Students and FP portal developers to discuss security requirements.

Upcoming Activities / Target Dates

- Receive and analyze ED C&A guidance.
- Finish review of SSO Security notebooks and provide analysis and further guidance.
- Continue to provide GISRA next step support.
- Review NIST ASSET evaluation tool for applicability to FSA environment.
- Review CIP questionnaires, self-assessments, and risk assessment CAP's before submission to ED, and provide SSO's feedback.

Project Scorecard



Category	Status	Trend	Status Comments
Task Order	G	\(\begin{array}{c} \equiv \\ \equiv	Task Order has been awarded. Period of performance is January 1, 2002 to September 30, 2002.
Scope	G	\$	Scope is defined for the task order.
Schedule	G	*	 Deliverables: 92.1.1a, Six Week Security and Privacy Program Support Report, 02/15/2002; submitted as scheduled; accepted on 03/05/2002. 92.1.1b, Six Week Security and Privacy Program Support Report, due 04/01/2002; submitted as scheduled; accepted on 04/02/2002. 92.1.1c, Six Week Security and Privacy Program Support Report, due 06/15/2002; submitted as scheduled; accepted on 06/19/2002. 92.1.1d, Six Week Security and Privacy Program Support Report, due 08/01/2002; on schedule. 92.1.1e, Six Week Security and Privacy Program Support Report, due 09/15/2002
Cost	G	\Leftrightarrow	Tracking to approved budget.



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



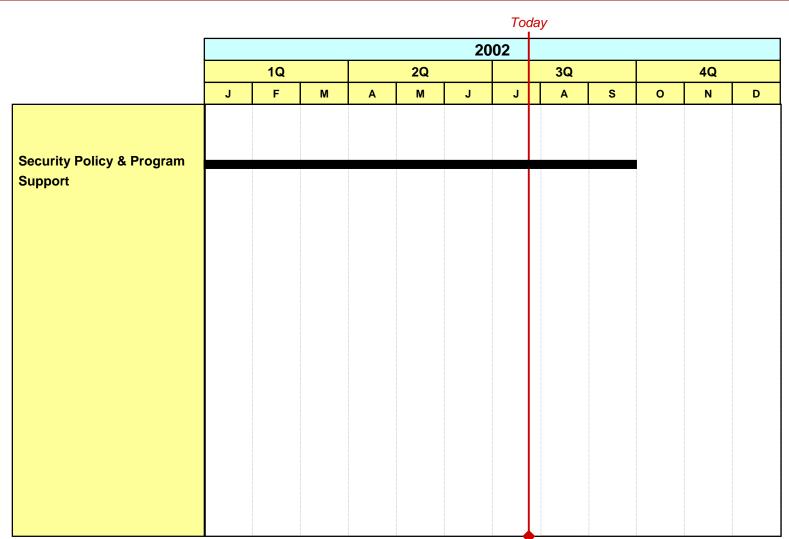
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost



^{*} Per current plan



Integrated Timeline



Deliverable Schedule for TO 92-Security Policy and Program Support

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
92.1.1a	Security and Privacy Program Support Report-1st Six Week Period	2/15/2002		2/15/2002
92.1.1b	Security and Privacy Program Support Report-2nd Six Week Period	4/1/2002		4/1/2002
92.1.1c	Security and Privacy Program Support Report-3rd Six Week Period	6/15/2002		6/15/2002
92.1.1d	Security and Privacy Program Support Report-4th Six Week Period	8/1/2002		
92.1.1e	Security and Privacy Program Support Report-5th Six Week Period	9/30/2002		

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TO 105 – DoED IT IRB Program Support

ITR: Elisabeth Schmidt

FSA Project Sponsor: Steve Hawald

FSA Project Lead: Harry Feely

Modernization Partner Project Lead: Jake Brody

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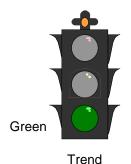


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Overall Status



The DoED IT IRB Program Support task is on schedule.

Project Funding	Dollar Amount
IRB Approved Funding	\$0
Total \$\$ on Initial Contract	\$342,095.98
Contract Mod Amount(s)	\$0
Total \$\$ on Current Contract	\$342,095.98

Major Accomplishments Since Last Meeting

Submitted final deliverables to FSA.

Upcoming Activities / Target Dates

 Define potential modification to Task Order to work on 300B submission for OMB.



Project Scorecard

Category	Status	Trend	Status Comments
Task Order	G	⇔	Task order has been awarded.
Scope	G	⇔	Scope has not changed.
Schedule	G	*	The initiative is on schedule
Cost	G	\$	Effort is on plan as related to cost



High Risk – Significantly impacts Project schedule/cost ex) 4+ weeks over schedule 10% over cost



Moderate Risk – Minor schedule/cost slippage and/or manageable issues ex) 2-4 weeks over schedule 5-10% over cost



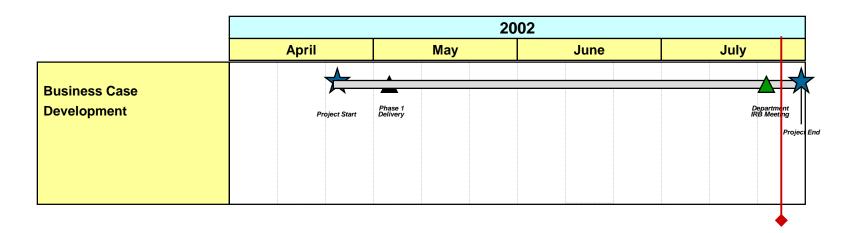
Low Risk – On schedule, on budget and no significant issues ex) 0-2 weeks over schedule 0-5% over cost

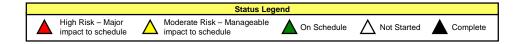


^{*} Per current plan



Integrated Timeline





Deliverable Schedule for TO 105 - DOED IT IRB Program Support

Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
105.1.10a	Single Sign On Business Case	6/7/2002		5/3/2002
105.1.10b	Single Sign On Business Case	7/31/2002		
105.1.11a	FSA Portals Business Case	6/7/2002		5/3/2002
105.1.11b	FSA Portals Business Case	7/31/2002		
105.1.12a	ITA Service & Support Business Case	6/7/2002		5/3/2002
105.1.12b	ITA Service & Support Business Case	7/31/2002		
105.1.13a	EAI Releases Business Case	6/7/2002		5/3/2002
105.1.13b	EAI Releases Business Case	7/31/2002		
105.1.14a	Data Mart Integration Business Case	6/7/2002		5/3/2002
105.1.14b	Data Mart Integration Business Case	7/31/2002		
105.1.15a	DMCS Retirement Business Case	6/7/2002		5/3/2002
105.1.15b	DMCS Retirement Business Case	7/31/2002		
105.1.16a	Support eCampus Based Legacy System Business Case	6/7/2002		5/3/2002
105.1.16b	Support eCampus Based Legacy System Business Case	7/31/2002		
105.1.17a	Support PEPS Business Case	6/7/2002		5/3/2002
105.1.17b	Support PEPS Business Case	7/31/2002		
105.1.18a	Support COD Operations Business Case	6/7/2002		5/3/2002
105.1.18b	Support COD Operations Business Case	7/31/2002		
105.1.1a	FAFSA B.x Inlcuding Telephny Business Case	6/7/2002		5/3/2002
105.1.1b	FAFSA B.x Inlcuding Telephny Business Case	7/31/2002		

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Deliverable Number	Deliverable Name	Original Contract Date	Updated Current Contract Date	Actual Delivery Date
105.1.24a	Support Direct Loan Consolidation System Business Case	6/7/2002		5/3/2002
105.1.24b	Support Direct Loan Consolidation System Business Case	7/31/2002		
105.1.2a	Integrated Application, Origination & Disbursement Business Case	6/7/2002		5/3/2002
105.1.2b	Integrated Application, Origination & Disbursement Business Case	7/31/2002		
105.1.3a	EDExpress Reengineering Business Case	6/7/2002		5/3/2002
105.1.3b	EDExpress Reengineering Business Case	7/31/2002		
105.1.4a	Direct Loan Consolidation Reengineering Business Case	6/7/2002		5/3/2002
105.1.4b	Direct Loan Consolidation Reengineering Business Case	7/31/2002		
105.1.5a	Common Servicing for Borrowers Business Case	6/7/2002		5/3/2002
105.1.5b	Common Servicing for Borrowers Business Case	7/31/2002		
105.1.6a	Consistent Answers Business Case	6/7/2002		5/3/2002
105.1.6b	Consistent Answers Business Case	7/31/2002		
105.1.7a	NSLDS II Business Case	6/7/2002		5/3/2002
105.1.7b	NSLDS II Business Case	7/31/2002		
105.1.8a	Electronic Financial Statements & Compliance Audits Business Case	6/7/2002		5/3/2002
105.1.8b	Electronic Financial Statements & Compliance Audits Business Case	7/31/2002		
105.1.9a	FMS Releases Business Case	6/7/2002		5/3/2002
105.1.9b	FMS Releases Business Case	7/31/2002		

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